

DOG WALKING IOQ

(ISOLATION, OBSERVATION, QUARANTINE)

HSHV VOLUNTEERS

Training Guidelines

- Volunteers interested in this role will need to:
 - ▣ Be active holding & blue dot dog walker
 - ▣ Complete the independent study to walk dogs in isolation
 - ▣ Understand and respect the need for confidentiality
 - ▣ Be able to follow all guidelines as outlined in this training
 - ▣ Sign the statement of completed training and confidentiality form
- Keep communication channels open and honest

Training Goals

- This advanced training is an independent study program, no classroom training. The goal of this training is to provide:
 - An experienced holding volunteer an additional layer of knowledge and opportunity to work with dogs in IOQ
 - Information needed to successfully walk dogs in IOQ
 - An understanding and management of the types of dogs that may be in IOQ
 - Awareness to other things seen in IOQ



The Diseases

KENNEL COUGH/ UPPER RESPIRATORY INFECTION

Kennel Cough/URI

- **Infection**

- Caused by a complex of viruses and the bacteria known as Bordetella

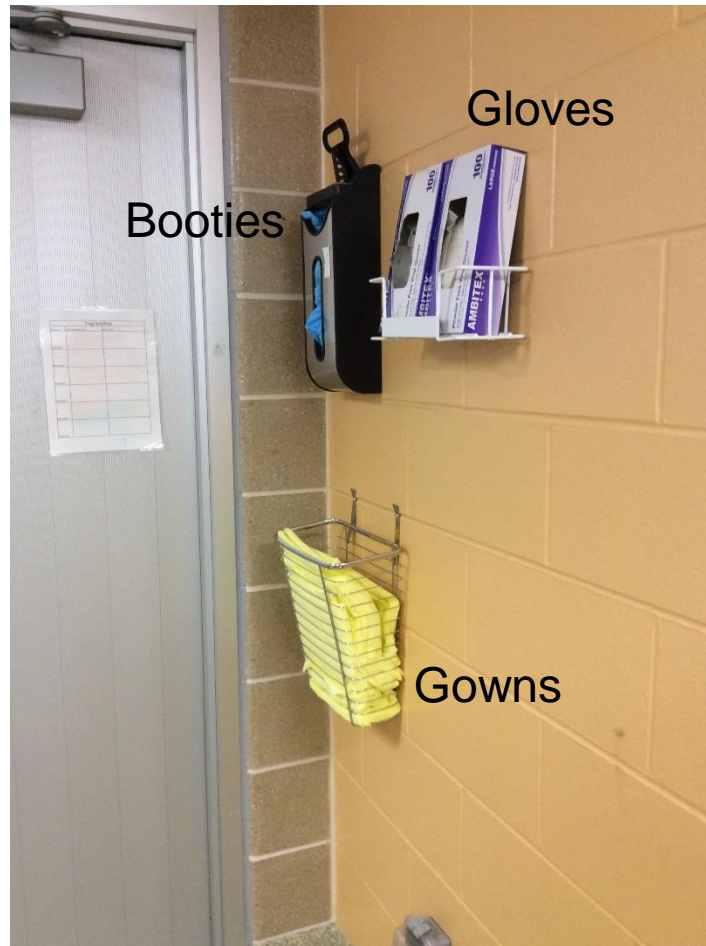
- **Only contagious to other dogs**

- **Very treatable**

- Difficult for shelters due to space constraints, stress on the animals, and ease of transmission.
- Only our “worst cases” get moved into Isolation- they will be sicker than the watch dogs, or treatment dogs you’re used to seeing.



Kennel Cough/URI



- Must wear full PPE
 - ▣ Change between each dog.
 - ▣ Available in two locations
 - ▣ Order: 1. booties, 2. gown, 3. gloves (over sleeve of gown)
- Risk of bringing this home to your animals is low
 - ▣ Wear required PPE, and change shoes/clothes upon returning home.
- Visit kennel cough dogs first among Iso dogs.

RINGWORM

Ringworm

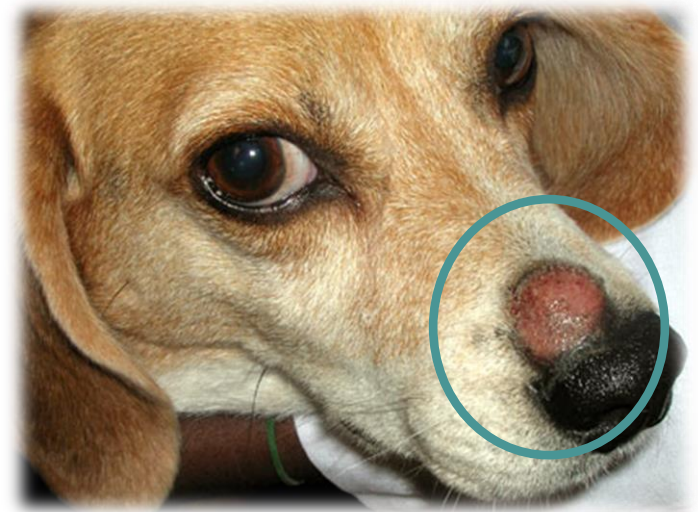
- **Skin disease caused by a fungus.**
 - Is zoonotic**, as well as transmissible to other dogs and cats.
- **Very treatable**
 - Very difficult for shelters due to limited space/resources and ease of transmission.
- **Very easy to transmit**
 - Can remain in the environment for long periods of time. It is important to treat both the animal and the environment.
- **Must wear full PPE**
 - Change it between ringworm dogs, as there are more than one species of ringworm fungus found in dogs.
- **Animal should not have any contact with your skin,**
 - Any exposed clothing may retain spores- you should be aware of this and change/wash your clothes immediately upon returning home.



****Zoonotic**= a disease that can be transmitted from animals to people, a disease that normally exists in animals but that can infect humans.

Ringworm

- **Risk of bringing this home to your animals is moderate.**
 - Most animals living in homes have stronger immune systems than our shelter animals do. If you have an immunocompromised animal or human at home, you should skip any ringworm dogs.
- **Treatment for ringworm includes full-body Lyme Dips**
 - This has a sulfuric aroma, and may leave the dog wet- you can still interact with a dog that has recently been dipped,.
- **We do sometimes make our ringworm dogs available for adoption**
 - Customers may come to visit with them while you're back there. This will all be done under the supervision of FOH staff.
- **Visit ringworm dogs last among Isolation dogs.**
 - And you should go directly home change/wash clothing.





GIRARDIA

Girardia

- Zoonotic (transmittable to other dogs/people)
- Intestinal Parasite
 - Causes Diarrhea
- Treatable-but can take several treatments
- Must wear full PPE
 - Change PPE between dogs



PARVOVIRUS

Parvovirus- Do not walk or visit

- **Viral infection**
 - ▣ Most commonly affects puppies, but occasionally adult dogs
- **Is not zoonotic**
 - ▣ Easily transmissible between dogs. It is theoretically possible, but very rare for the virus to pass from dogs to cats.
- **These dogs become very sick, very quickly.**
 - ▣ It can be very distressing to see a dog with parvovirus. They are very lethargic, and severely dehydrated due to vomiting and diarrhea.



Parvovirus - Do not walk or visit

- **Potentially treatable**

- Difficult for shelters to be successful due to intensive nature of treatment.

- We can only attempt to treat if we catch it at a certain stage of the disease and treatment **will be unsuccessful in certain cases.**

- **Do not walk or visit.** Absolutely no interaction with parvovirus dogs.



Walking Logistics

Walking Logistics

- The dogs in isolation should be the absolute last thing you do at the shelter. When you are done in Isolation - go home.
- This system is far from perfect- there is still risk of transmission, but we do the best we can with the resources available to us. The next three slides take you through the steps to walking dogs in Isolation.

Walking Logistics

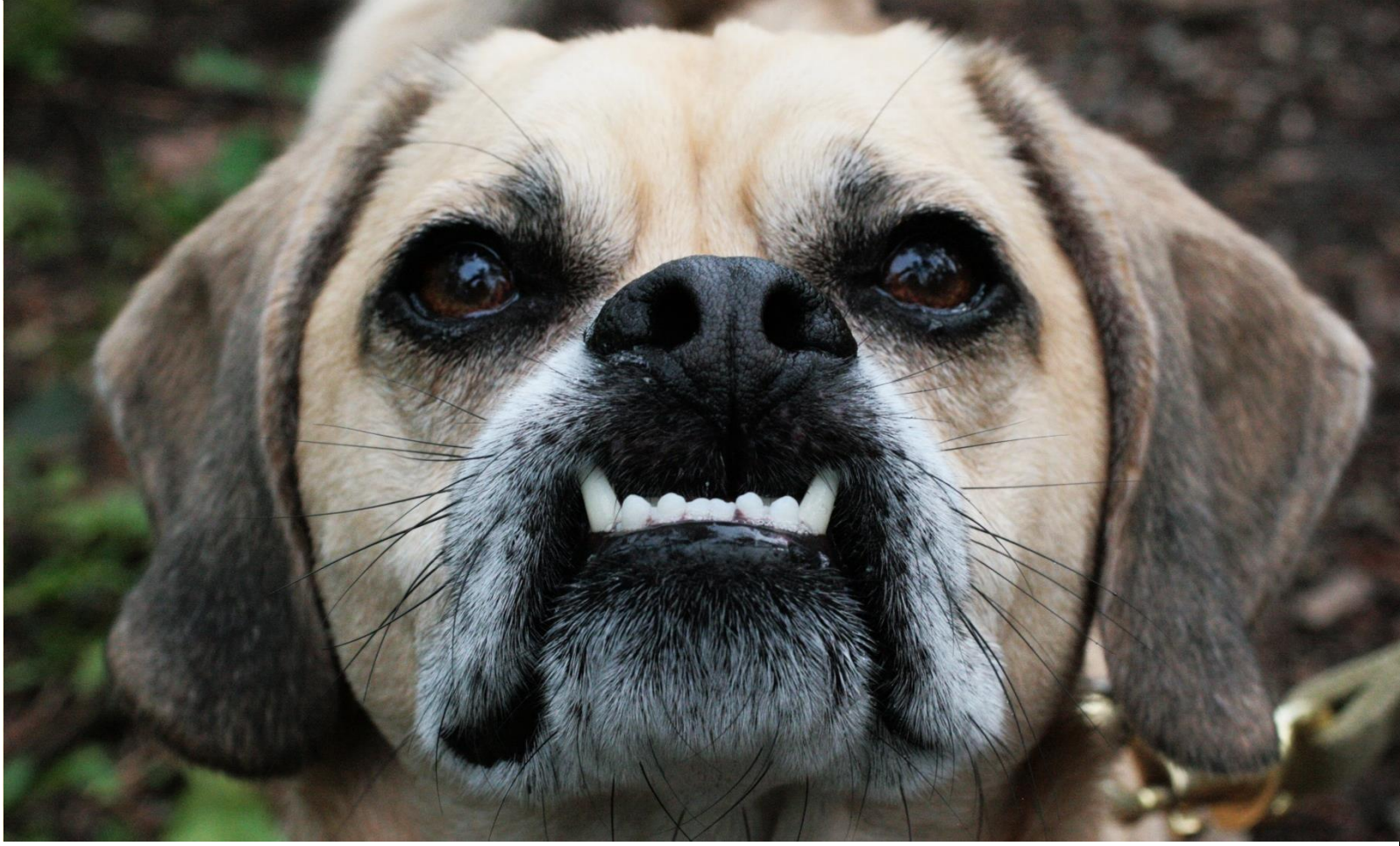
1. Come to IOQ to see if there are any animals to walk/spend time with.
2. Check the log on the Isolation door. See what diseases they are in treatment for
 - ▣ Make your plan from there. Remember: kennel cough dogs first, then ringworm. Do not visit or walk Parvo Dogs.
3. You may walk more than one dog, ALL the PPEs must be changed between each animal when directed. No exceptions. Change booties one at a time to prevent shoes from touching floor.
4. If you intend to “visit” in the kennel rather than walk, you may only do that with one dog, and it should be the last thing you do.
 - ▣ The extra exposure increases the risk of transmission.
5. ISO dogs out from the “back” side of Isolation. Sometimes there are no cage cards/signage on that side- *it is important for you to remember who is where and why they're in Isolation.*

Walking Logistics

5. Once you know your order of walks, go to the Isolation door on the “back” side.
 - ▣ Before you enter the room (on either/both side/s), put on shoe covers. You can also put on a gown and gloves at this point, but you do not need them just to enter the room.
6. In both sides of the room, take time to familiarize yourself with the space. Find the walker comments binder, take note of where the garbage is, and where room supplies like towels are located.
7. When you're ready to walk, put on your gown and gloves, and leash up your first dog. Take them out the external door, and directly to the “island” in the middle of the parking lot.
 - ▣ This is the only space where we can walk these dogs. You can do as many laps as you have time for (assuming no other medical restrictions on the dog).

Walking Logistics

8. After your walk, bring the dog back and place in the kennel. Then:
 - ❑ Remove gown and gloves & toss in garbage.
 - ❑ Make your notes on the walker log.
 - ❑ Spray/wipe down the leash with Accel
9. Change shoe covers (Okay to do this in the room- change shoe covers one at a time so shoes don't hit the floor), don clean gown and gloves.
10. Take out next dog, repeating for as many dogs as you're taking out.
 - ❑ Remember: kennel cough dogs first, then ringworm. No walks or visits with Parvo dogs.
- ❑ You are done!



Other things in IOQ

Other Things in IOQ

IOQ = Isolation/Observation/Quarantine

- This area may house some of our most vulnerable dogs.
 - They may be back there for any number of reasons. Injury, illness, aggression, extreme fearfulness, cruelty/abuse, safe harbor, new arrival, etc.
 - Some of them do not belong to HSHV.
 - Some are new arrivals who are unable to be checked in.
 - Waiting for space to open up in holding or FOH.
 - Sometimes the dogs will be unvaccinated.
 - Sometimes we have hospice animals housed in IOQ.
 - May be non-HSHV court cases.
 - Bite Quarantine of dogs we are unfamiliar with (ie- they came to the shelter as bite cases).
 - There will be dogs who cannot stand up, dogs in terrible physical condition, etc.

Other Things in IOQ

- ❑ Dogs that are “staff only” will have those signs placed on the kennel when necessary.
- ❑ For all of these reasons, you may not be able to interact with some dogs. Even cage-side visitation may not be allowed.
- ❑ If the BOH or Shelter Medicine Staff asks you to leave at any point during your work, you must leave IOQ.
 - ❑ If they tell you it will only be a few minutes, you may wait in the hallway, otherwise, you should leave for the day (if you walked any of the sick dogs).
- ❑ Please, do not ask the ACT staff in IOQ if you can visit with other dogs. They do not have the authority to make that decision.

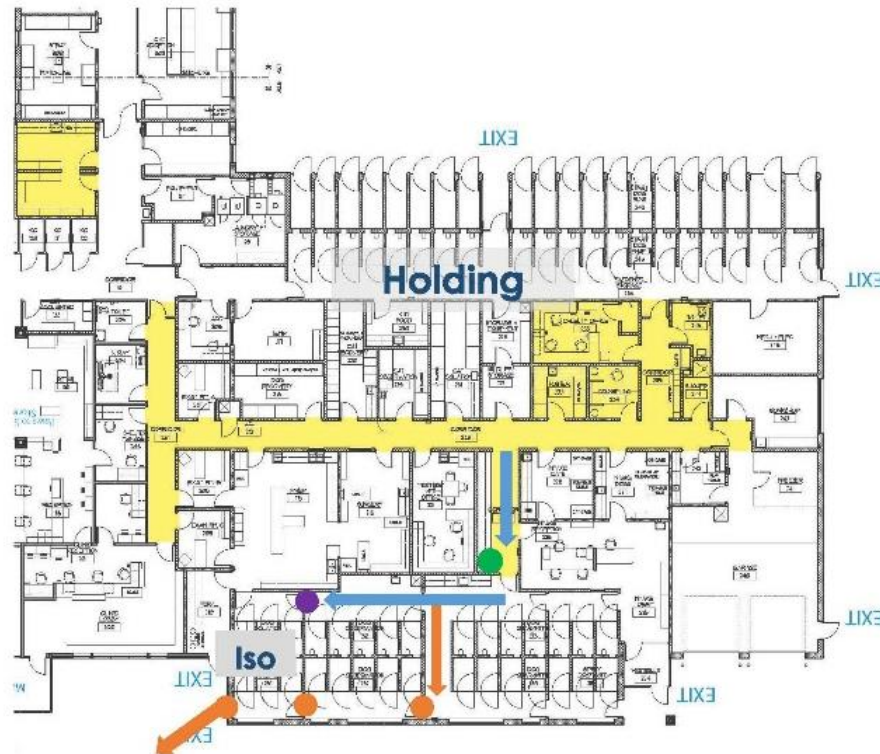


Tour, Scheduling & VIC

Map

Dogs – Isolation Walks

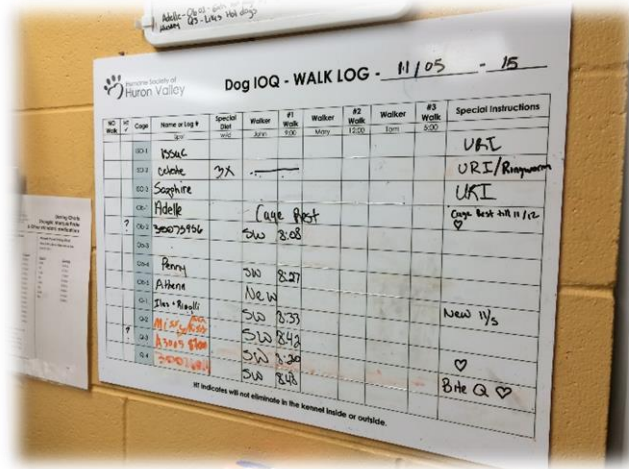
- Route to get to IOQ door and Isolation Door
- IOQ door – check here for walking needs
- Isolation door – check here for PPE needs
- Route to back of Isolation for outside walking access
- Doors to get to back of Isolation for walking



Head out to the "island" in the parking lot for the walk.

NOTE: The yellow shading indicates our tornado safe zones.

Picture Tour of Isolation



Dog-IOQ Walk Log. Located just inside the door, acts like the logs at the adoptable dog walker stations.



PPEs located outside both doors to Isolation. Booties first, gown second, gloves last (gloves to cover gown sleeve to cover exposed skin) - Purple dot on isolation map



Picture Tour of Isolation



1-2 dogs will be housed in one/each of these kennels. On the "A" side, the cage signs will have just the numbers. See the purple dot on the isolation map. ●

On the "B" side/backside, the cage signs will include the corresponding cage number from the other side as well as a letter "B" to indicate the "B" side. See the orange dot on the isolation map. ●



Picture Tour of Isolation



Location of towels, Accel, hand sanitizer, toys, supply bin for walker log, etc.

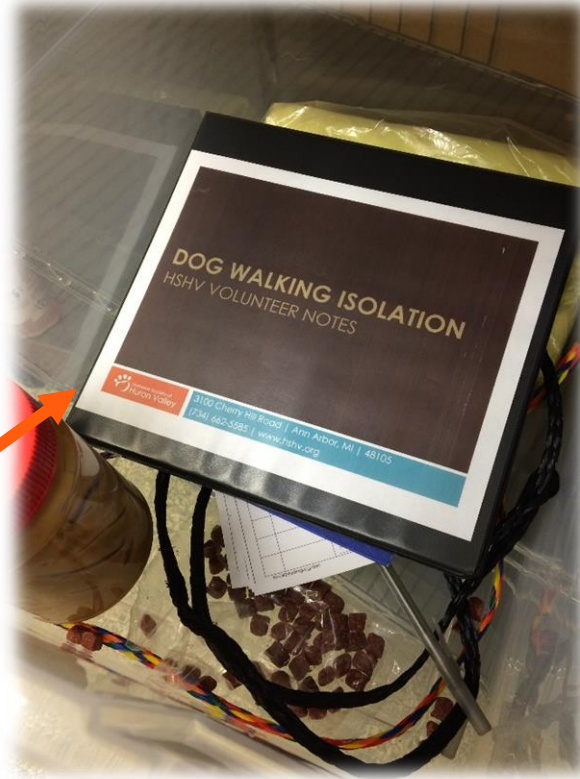


Remember to put on booties when first entering and moving around the room. Full & appropriate PPEs when handling the dogs.

Picture Tour of Isolation



Bin with walker log, peanut butter, treats and extra leashes.



Inside the bin, "walker log."

Picture Tour of Isolation



See orange arrow/ 1st dot on isolation map ●

To get to the other side of Isolation to walk dogs-

- You will need to exit the first door/PPEs
- Remove booties at the door
- Walk over to the second door
- Additional PPEs are available

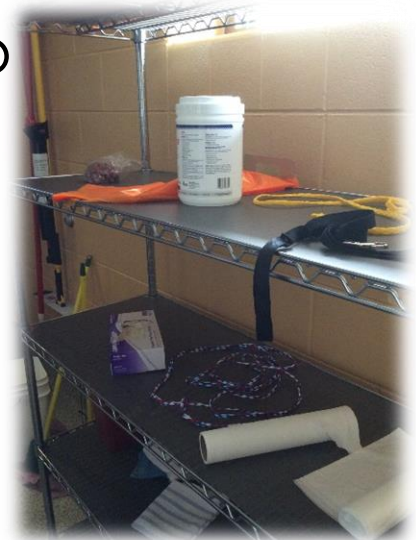


Picture Tour of Isolation



- Put booties back on prior to entering this side
- Take dogs in & out of these kennel doors
- Exterior door for accessing the island to walk dogs.
- Follow reverse order to return to walker log

Additional walking supplies located on the shelf near the door.



Picture Tour of Isolation



(Area noted with orange arrow on isolation map)

Since there is not a way to keep the door open, you will need to prop the door open while walking dogs. Close when returning dogs to their kennels.

Should you get locked out, please ask a staff member for help or knock on Intake door but **DO NOT ENTER!**



Outside view into
“backside” of Isolation

Picture Tour of Isolation



Outside view of door into Isolation. Located by "TNR" parking sign.



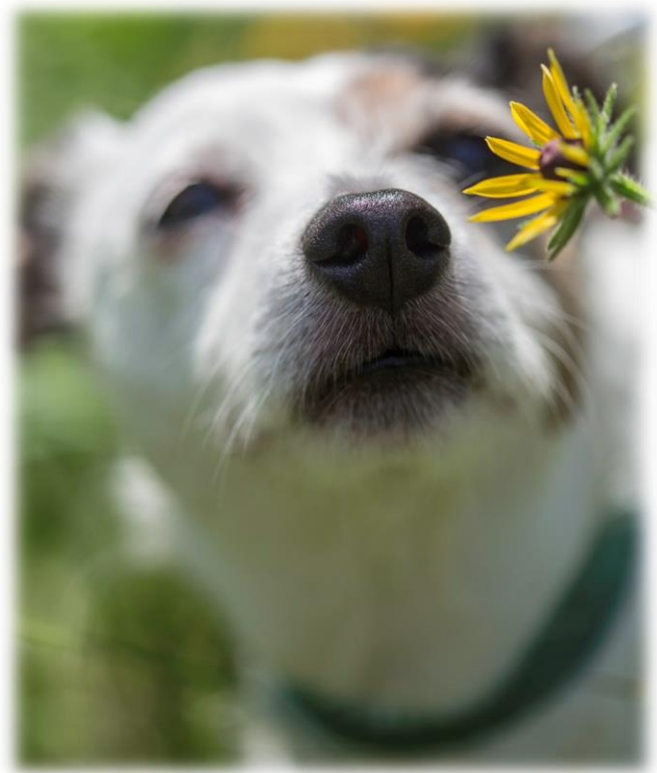
The "Island" you may walk as many loops as needed around this area. Please do not let any public visit with the dogs (your PPEs might do the talking for you 😊)

Scheduling in VIC

- ❑ When choosing to walk dogs in IOQ, please schedule yourself back-to-back for both Holding and IOQ.
- ❑ Plan on walking holding dogs first and then dogs in IOQ.
- ❑ Time slots in VIC are “Choose My Time.”
- ❑ Normal dog walking hours apply.
- On average, we only house 1-2 dogs at a time in isolation.
 - With the limited space and number of dogs, plan on having only 1 volunteer at a time.
- We may occasionally house sick dogs in the “Observation” kennel, and you may be asked to walk them as well. Staff can assist in those cases, but most instructions will remain the same.
- VIC Assignment Name:
 - **Dog Walking- IOQ**

Next steps to success!

- ❑ Completed the independent study- ✓
- ❑ Sign the electronic confidentiality form & training complete form, email to volunteers@hshv.org - ✓
- ❑ Receive email from Volunteer Department confirming training is complete - ✓
- ❑ Schedule yourself in VIC! - ✓



Thank you!

