

## Information on Intake @ HSHV

- Where do you get all of the animals?
  - There are four main ways an animal comes to HSHV:
    - Surrender—when a person is no longer able to care for their pet, and they live in our service area, they can surrender their pet to HSHV.
    - Stray—companion animals who are found running loose and brought in to HSHV by members of the public are considered stray. We first try to find their owner, but if no one claims them then they get placed for adoption.
    - Transfer— is a program where HSHV transports animals from high kill shelters and overcrowded rescues to our facility, where they get a second chance! Our transportation program is called the [Love Train](#). Typically twice a month, we journey across the country to rescue puppies. Our Love Train also rescues adult cats and dogs from overcrowded local shelters here in Michigan.
    - Seized—when a member of our community sees a stray companion animal and calls animal control or the sheriff's department to take the animal to HSHV. On rare occasions, seized animals also refers to animals who were taken from an owner who was not providing proper care.
  - Often, people are moving and cannot take their animal for one reason or another. Unfortunately there aren't many educated landlords and insurance agents, so often they make blanket discriminations against breeds (which is sad and nonsensical for numerous reasons, as supported by data). Sometimes a household member develops an allergy, or a new household member is allergic. Other reasons include: behavioral or medical issues (e.g., not using the litterbox, disagreeing with other animals in the home etc.), financial reasons, and family changes.
- Why do people surrender their pets?
  - Often, people are moving and cannot take their animal for one reason or another. Unfortunately there aren't many educated landlords and insurance agents, so often they make blanket discriminations against breeds (which is sad and nonsensical for numerous reasons, as supported by data). Sometimes a household member develops an allergy, or a new household member is allergic. Other reasons include: behavioral or medical issues (e.g., not using the litterbox, disagreeing with other animals in the home etc.), financial reasons, and family changes.
- What happens to animals when they are brought to HSHV through intake?
  - All animals are first assessed to make sure they aren't suffering from illness or injury. If they are brought in as a stray, we try to reunite them with their families through our [Lost & Found](#) program. If they are not claimed, or if they are surrendered, animals begin the process of being placed for adoption. We behavior test all of our animals to see



what type of family, training and care they will need. They go through a thorough veterinary check and are sterilized (i.e., spayed or neutered) if they aren't already. When they finish with the behavior team and the veterinary team, they are ready to be adopted!