2020 is looking BRIGHT



2019 End of Year Wrap Up





GARY



SAM B

CLINIC



Helping Animals & Our Community

Our Veterinary Clinic provides critical support to all of Humane Society Of Huron Valley, including:

- Supporting the shelter by performing spays/neuters and veterinary care so animals can be adopted.
- Providing vet care for new pet owners who adopt through HSHV.
- Providing veterinary care for our long term clients.



By providing veterinary care for our community we create significant revenue that supports HSHV, and allows us to save even more animals.

Surgeries We Routinely Perform

The types of surgeries we routinely perform

- Spays/neuter
- Mass removals
- Enucleation
- Exploratory surgeries
- Amputations
- And much, much more







Volunteers: Helping Us Help Animals

 In 2019 the veterinary clinic performed roughly 6900 Outpatient exams



 We provided over 1300 Low cost vaccines to dogs and cats at the LCVC's



Volunteers: Helping Us Help Animals

We provided over
 7,700 spays and
 neuters, a 13%
 increase over 2019

We sterilized and vaccinated almost1400 community cats





Thank you!

- Our volunteers help us many, many ways, including:
 - Calling and confirming appointments helps us make sure that our clients remember their appointments and bring their pets in for necessary care.
 - Managing and scanning documents into our medical records and electronic filing system
 - Helping with the dirty work laundry, cleaning, and the other hard work that keeps our animals safe and happy
 - Provide critical support for our team, customers, and their pets during our LCVC and Walk and Wag programs





Even helping with surgery!

- Cleaning instruments
- Helping with laundry
- Helping clean the surgery area
- Wrapping surgical packs
- Cleaning cages







Thank you! We could not do this without you!





TONI KARIE INTAKE



HSHV Intake: 2019 by the Numbers

Total Dog Intakes - 2,567

Total Cat Intakes-3,454

Total "Other" Intakes- 206

Transfers-

Dogs- 1044

Cats- 230

Return to Owners:

Dogs- 413 (52.7%)

Cats- 98 (14.1%)

Lost/Found Reports- 1149



HSHV Bountiful Bowls Program

In 2019, the HSHV BBP distributed over 42,000 pounds of food to 272 households through the following services:

The Sunday Program

YMOW

Collaboration with Food
Gatherers and Manchester
Family Services



Community Partners

We couldn't do it without YOU!!

Love Train
2,391 volunteer
hours!



Crate Cleaners
397 volunteer hours!

Bountiful Bowls Roles 1,276 volunteer hours!





Jessie Humane Education Manager



With Your Help We Reached...

6,482 people!

- 58 birthday parties
- 65 shelter tours, scout programs and field trips
- 69 off-site presentations

Plus Pets and PJs, Family Mewvie Night, Camp PAWS and more!



Humane Ed Volunteers



25 HE Volunteers

Over 850
volunteer hours
in Humane Ed!

Program Updates

New in 2019

Tiny Tales Story Time

JV at Tiny Lions



And still going strong

Birthday
Parties and
Kitty Pawties

Scout Programs and Tours

Camp Paws and Camp Purrs

Pets and PJs

Little Paws Story Time

THE HUMANE EDUCATION TEAM SAYS

Thank You!!!







AND THE KIDS THANK YOU, TOO!











LAUREN DIRECTOR OF ADVOCACY



Advocacy

In 2019, HSHV created the role of Director of Advocacy to strengthen engagement on animal welfare policy and practices in our community, state, and country.

Animal Defenders Facebook Group

- In an effort to further engage our volunteers and community, HSHV created a Facebook group "Animal Defenders". We hope to use this group to connect and educate our community on issues affecting animals, and mobilize people on engaging with policymakers to make their voices heard.
- Facebook group AND by signing up on our website (on the Advocacy page), that way you can stay up to date on all things Advocacy! We encourage people to post pictures and articles, comment on other posts, and get a discussion going on the issues!

Legislative Tracker

HSHV added a Legislative Tracker to our website (on the Advocacy page under resources). This tracker lists the state and federal bills that we are tracking as well as provides additional information on the bills and the legislatures sponsoring them.

We hope volunteers and others will use the tracker to stay upto-date on laws and policies that affect animals, and helps people engage with their lawmakers on specific pieces of

legislation or issues.

Advocacy Resource

As we decide what issues we will focus on in advocacy, we will update the Advocacy page with our position statements and advocacy tips.

Have an issue that you think HSHV and the community should know about? You can email our advocates email (advocates@hshv.org) or even BETTER— post on Animal Defenders Facebook group and get a discussion going!



Successes

In the Fall of 2019, HSHV worked with the Washtenaw County Board of Commissioners and others to introduce a Humane Pet Acquisition Ordinance, ensuring that pet stores in Washtenaw County do not source from puppy or kitten mills.

Other Engagement

• HSHV has met with members of Ann Arbor's City Council to discuss ending the deer cull in Ann Arbor after 2020 - stay tuned for ways to get involved in this effort!

HSHV provided testimony before the House Judiciary Committee regarding our concerns with bills introduced to crack-down on Emotional Support Animals. If you want to learn more about providing testimony before the City, County, or State – keep an eye out for advocacy workshops!

Thank you!

Thank you to all the volunteers who expressed interest in becoming more engaged in advocacy and helping to get this position created. Advocacy will look for more ways to work with our volunteers to advance humane animal policies in our community, state, and country!







SAM
ADOPTIONS/FOH
SUPERVISOR



2019 Adoptions

3040 Cats	1923 Dogs
87 Rodents	63 Rabbits
1 Pig	3 Reptiles
2 Sheep	1 Horse
1 Ferret	14 Birds

2019 adoption total: 5,139. We would not be able to do all that we do without our amazing volunteer help!

HOW VOLUNTEERS HELP



Dog Walking



Greeters







Cat Comforting



Humane Society of Huron Valley | (734) 662-5585 | www.hshv.org



HAPPY ADOPTIONS!







Pajama Parties!

In 2019, 193 dogs left the shelter on Pajama Parties and 130 of them turned into adoptions!





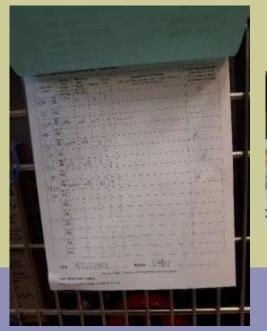




New Kennel Card System

- Helps staff better monitor cats in our care
- Allows adopters to always view pet's information
- Pink and purple "adopt me" tags are taken to adoption desk if an adopter is interested in a pet







New Volunteer Role in 2019

In-Kind Donation Sorting. HSHV receives many in-kind donations daily, including food, toys, treats, towels, bedding, etc! Volunteers in this role work closely with staff to distribute donations throughout the shelter and identify items that can be used by other organizations.





How to Help

- Shelter Cleaning/Laundry
- Cat Feeding & Kitchen Clean Up
- Feliway
- Administrative Support
- Greeters
- Donation Sorting
- Adoption Counselors

Thank You Volunteers!!







ANN FOSTER MANAGER





KRISTEN BRIESE FOSTER ASSISTANT



FOSTER CARE – 2019 STATS

It was another busy year in the world of Foster Care!



Tarantino – FeLV positive- Available for Adoption while in Foster



FOSTER CARE – 2019 STATS

Foster volunteers logged over 46,000 hours in 2019



Dixie and her SEVEN puppies currently in foster



Mad Eye Moody, aka Ragetti – Adopted!





Satie – Adopted!

Who needs Foster?



Miss Sadie does



This is little Eve, on her way to MSU for heart surgery. Not a fan of car rides. Eve is a Love Train puppy. She went the extra miles to get here, her foster went the extra miles taking care of her and HSHV went the extra miles with her medical care. Eve was adopted!







Nursing Mama and Kittens - Adopted!

Who needs Foster?



Kona does



So many puppies and kittens! A snapshot of foster numbers on October 1st 2019 showed 264 kittens and 10 dogs in foster.



Kittens – fostered and Adopted!



Sabina – still in Foster and available for adoption!







Ollie – he spent months in foster recovering from burns - Adopted!



HOW CAN YOU HELP?

Sign up to be a Foster Parent! We always need new fosters, especially those with experience with big energetic dogs, bottle baby kittens and everything in-between!! There are two Foster Care Orientations a month so go to www.hshv.org/foster and get started!!!

Thank you!



HOW ELSE CAN YOU HELP?



I realize not everyone is able to Foster - another way to help is to donate supplies, especially kitten food! The amount shown here lasted about 10 days during the height of kitten season. Those little kittens are big eaters!







WENDY DIRECTOR OF COMMUNICATIONS



WALK & WAG





- 854 volunteer hours donated to Walk & Wag (+183 from 2018)
- 58 volunteers on the fundraising team, raised \$24,797! Goal for 2020: \$30,000
- hshv.org/walkandwag is up
 please register! ½ off
 with code "volunteer"

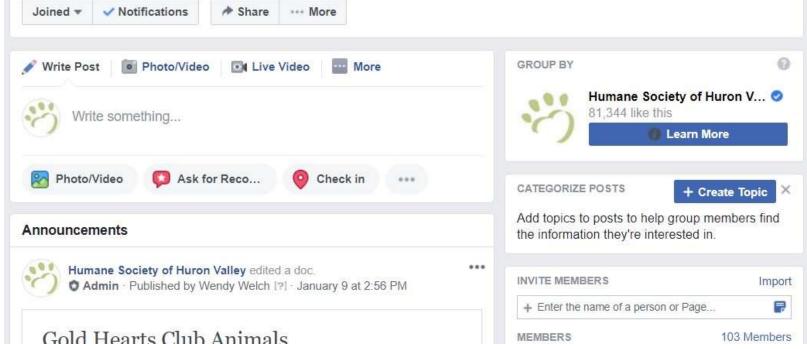
GOLD HEARTS CLUB





Gold 3
Hearts







RETAIL





- Our mission
- 2019 Survey
- New assignments:
 - Stocking/ Cleaning
 - Cashier
 - Retail Specialist



Michele Cruelty Rescue Manager



Behavior 2019

New Behavior Assessment

- Both Staff and Back of House Volunteers Assist
- Information provided by volunteers is so valuable
- Behavior is better able to address obstacles & challenges

Volunteers are Critical to Success

- Headstart volunteers provide support to behavior
 - Provide additional training and support
 - 1,072 hours spent working with our dogs

More Enrichment Assignments for Cats & Dogs

- New enrichment assignment for both cats and dogs
- JV's and Adults help with both of these programs

Continuing Education Programs Continue

- Open to Cat Comforter & Dog Walkers
- Sign up in VIC

Volunteers Making a Difference







<u>Tank-</u> Here for over 1 year! Volunteers helped with this long stay.

<u>Clyde</u>- Just one example of case dogs that had extended stay. Volunteers helped comfort and provide enrichment.

Rocky- Fostering helped with separation anxiety issues.

Volunteers Making a Difference



- Terrified & Defensive
- Comforters helped Kohl "engage"
- Went to Foster
- Eventually Opened up to people



- Low Handling Threshold for Handling
- Clicker Training, Redirection of behavior
- Rewarding Calm Behavior

Back of House Volunteers

- Back of House Cleaning
 - In 2019, volunteers opened up 508 hours for staff!
- Holding Dog Walking
 - Volunteers spent $\frac{3,433}{433}$ hours with our holding dogs
- IOQ Dog Walking
 - 1,647 hours of patience and kindness shown to the sick and scared
- Cat Comforters
 - 776 hours spent comforting and working with the most vulnerable of cats/kittens.

Cruelty/Rescue 2019

- Increase in "complaint" calls
 - Raccoons- 244 calls in 2019
 - 74% increase from 2018
 - Skunks- 78 calls in 2019
 - 77% increase from 2018
- Why the increase?
 - Increase in distemper in Washtenaw Co.
 - Some rehabbers stopped accepting baby raccoons
 - Distemper and Parvo
 - Remember to vaccinate your pets!





Andrew COMMUNITY CATS COORDINATOR



Volunteer Support...

TNR

- 1094 Volunteer Hours
- Trap Cleaning, colony feedings, trapping

TNR

 Volunteer Information
 Session Coming in 2020will highlight more ways to get involved



Thank You Volunteers!