



2019 Volunteer Surveys



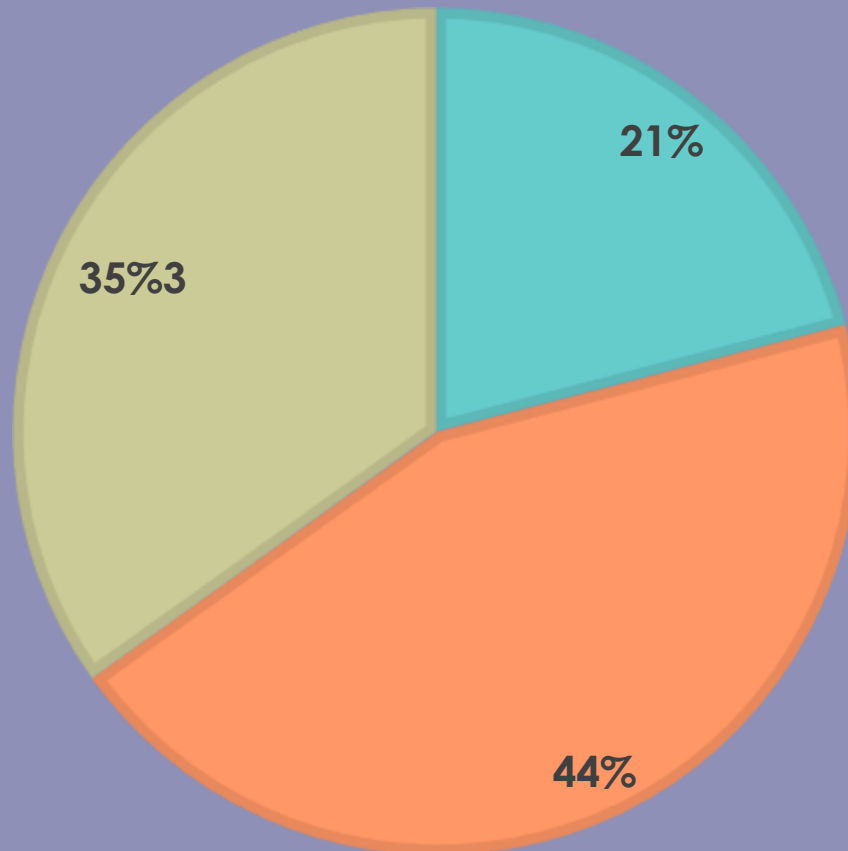
2019 Volunteer Satisfaction Survey



Survey Demographics

HOW LONG SURVEY RESPONDENTS HAVE BEEN VOLUNTEERING AT HSHV

■ Less than 6 months ■ 1-2 years ■ 3-5 years

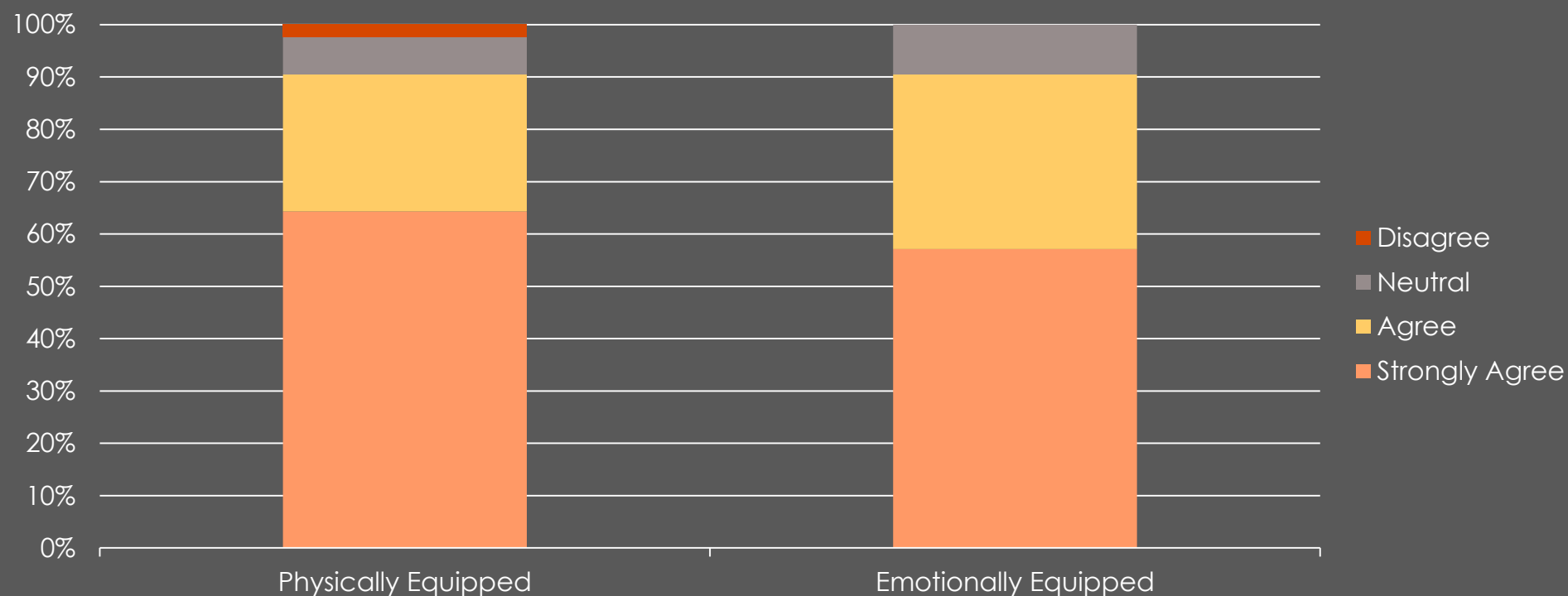


Volunteer Preparedness

93% of volunteers feel well prepared to perform their duties as a volunteer

92.8% of volunteers find procedures for volunteer assignments clear and easy to follow

"I feel equipped to handle the aspects of my volunteer duties"

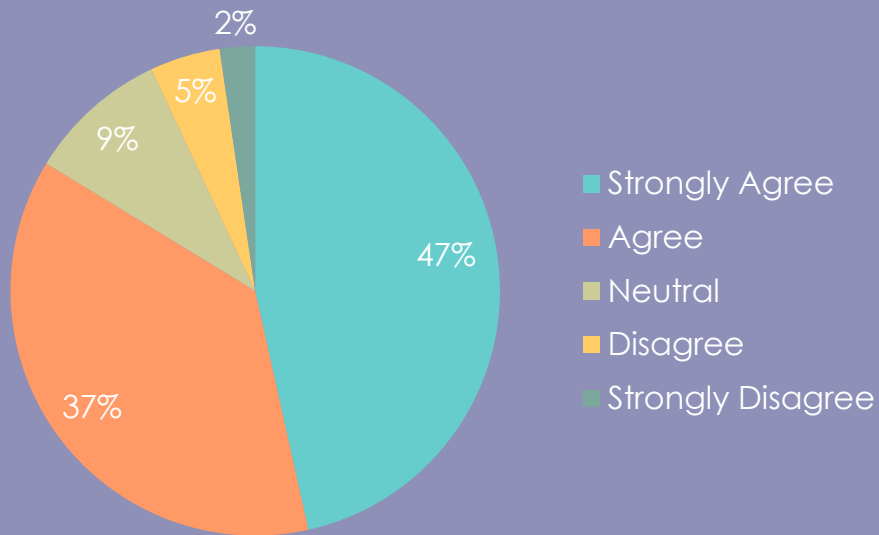


Emotional Impact of Volunteering

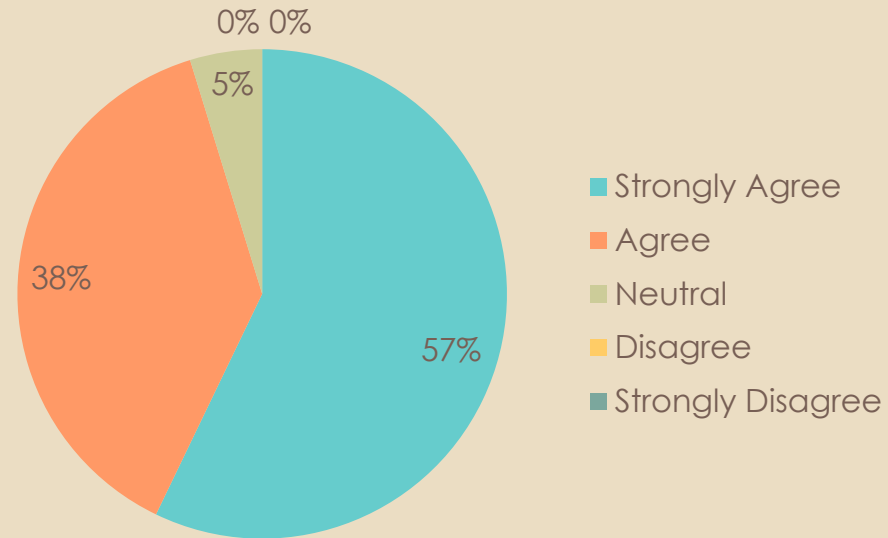
95.3% of volunteers enjoy their role as a volunteer

95.4% of volunteers feel their volunteer assignments are meaningful to them

"I feel appreciated for my contributions as a volunteer"



"I feel my time is well spent volunteering"



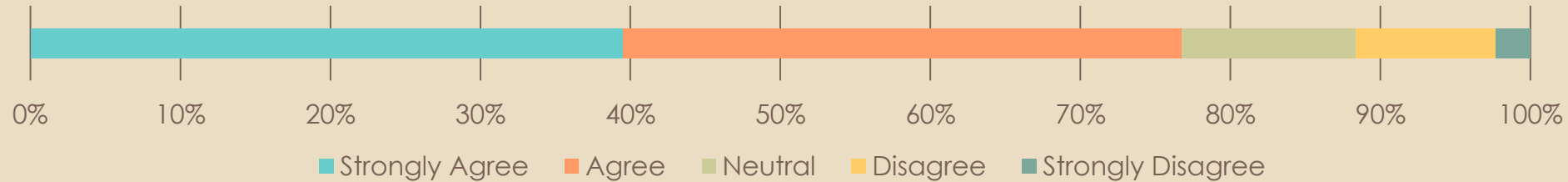
Volunteer Department Interactions

"I feel respected by the Volunteer Department Staff"

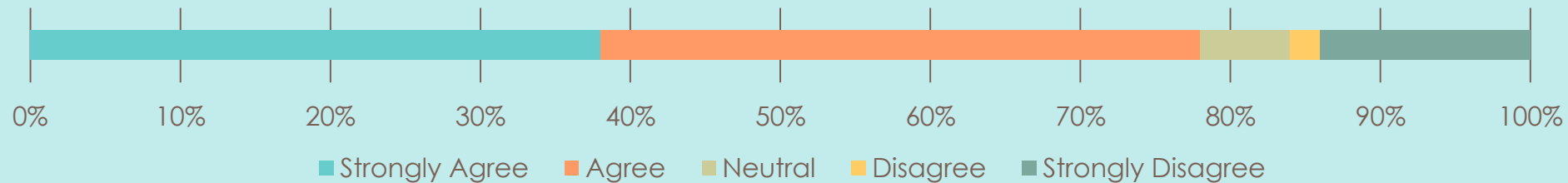
Strongly Agree	46.5%
Agree	37.2%
Neutral	9.3%
Disagree	4.7%
Strongly Disagree	%



"I feel I can discuss my questions and concerns with the volunteer department"



"I receive timely and useful communication from the volunteer department staff"



Looking at 2020



Tiny Lions specific events

- End of Year Wrap Up - February 10th
- Volunteer Information Sessions
- Get-to-know Events
- Special Events (book club, volunteer appreciation week).



Volunteer Staff On-Site

- Provide additional support to TLC volunteers
- Variety of times throughout week



Volunteer Facebook Group Survey



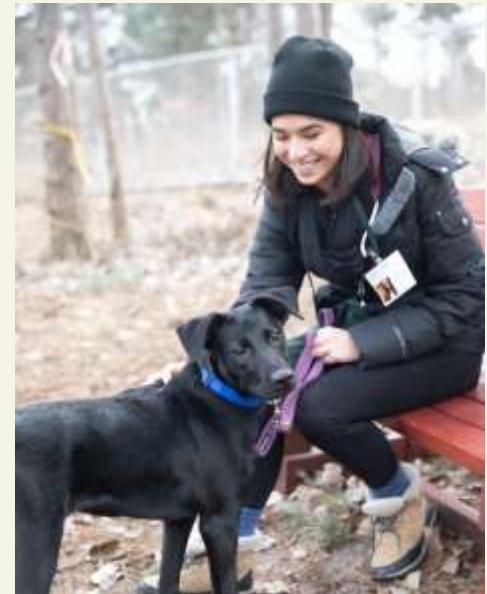
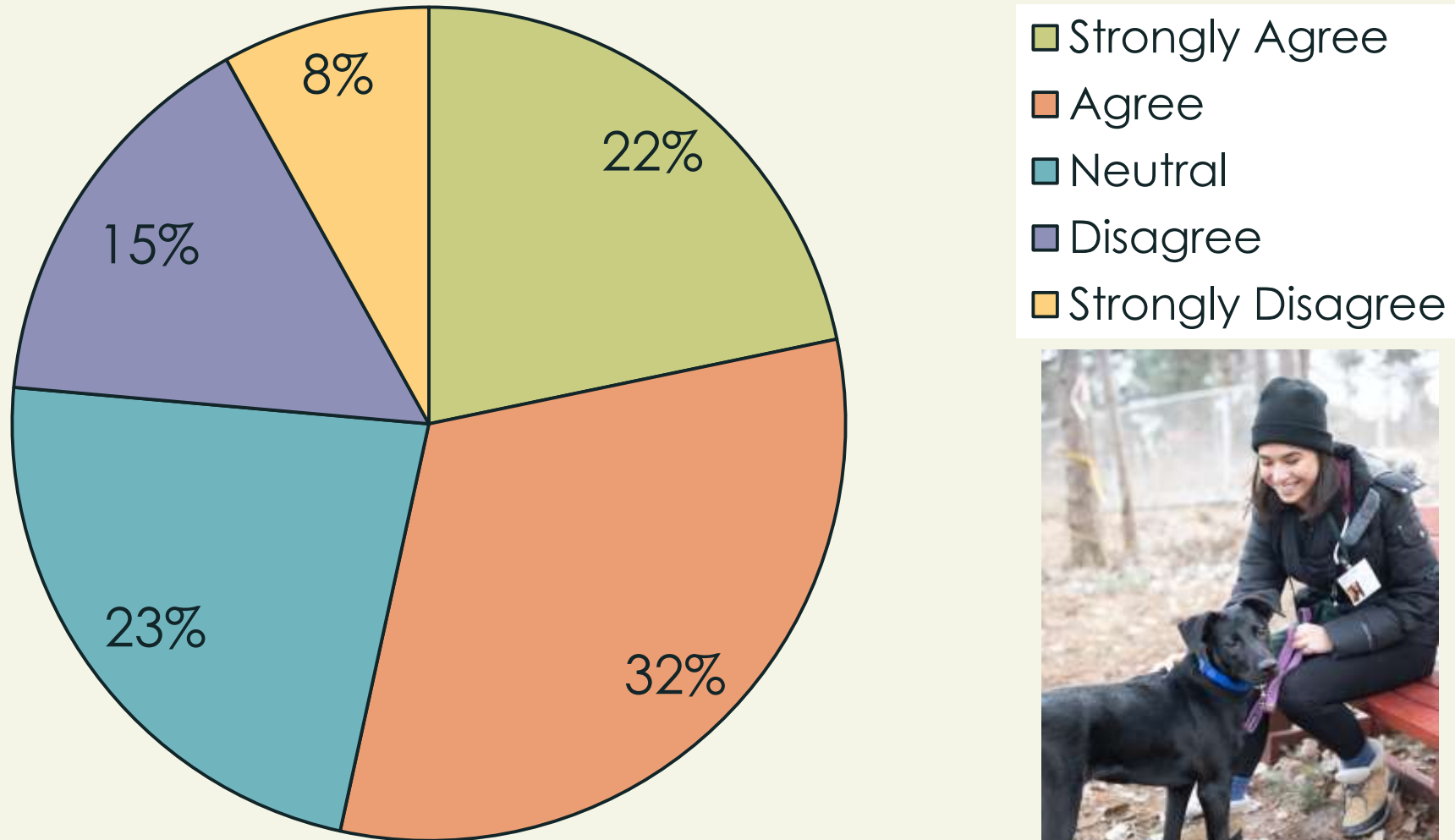
HSHV Volunteer Facebook Group Survey Results



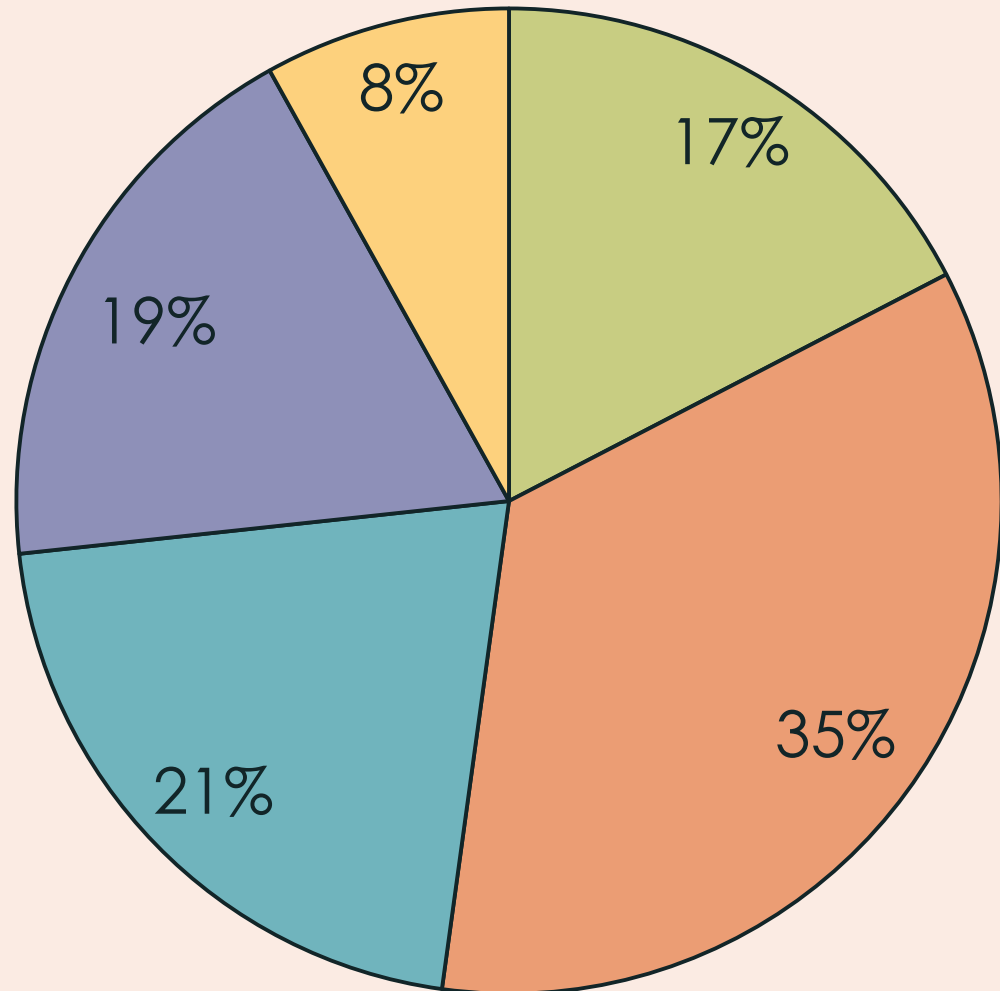
219 Survey responses:

- 74% of respondents ARE in the Facebook group
- 26% of respondents ARE NOT in the Facebook group

"I receive important information about the Humane Society of Huron Valley through the volunteer Facebook group"

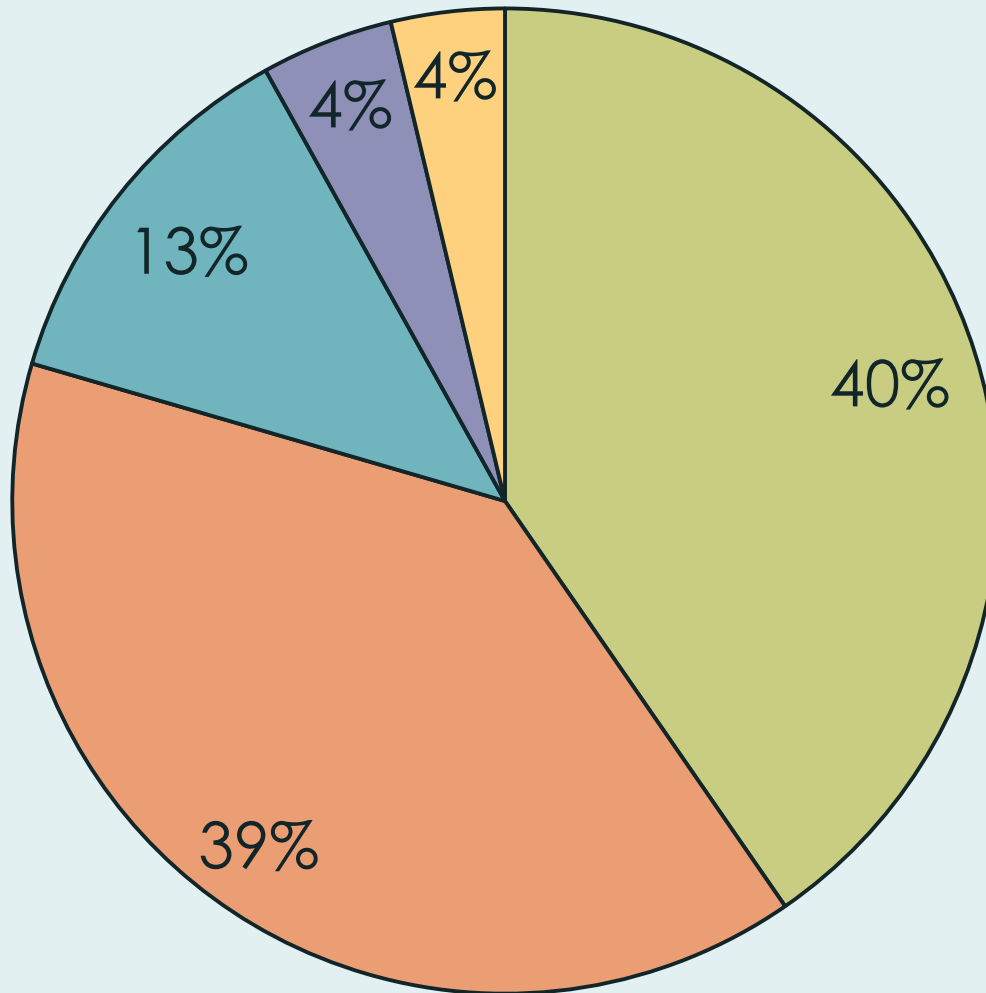


"I receive important information about volunteering through the volunteer Facebook group"



- Strongly Agree
- Agree
- Neutral
- Disagree
- Strongly Disagree

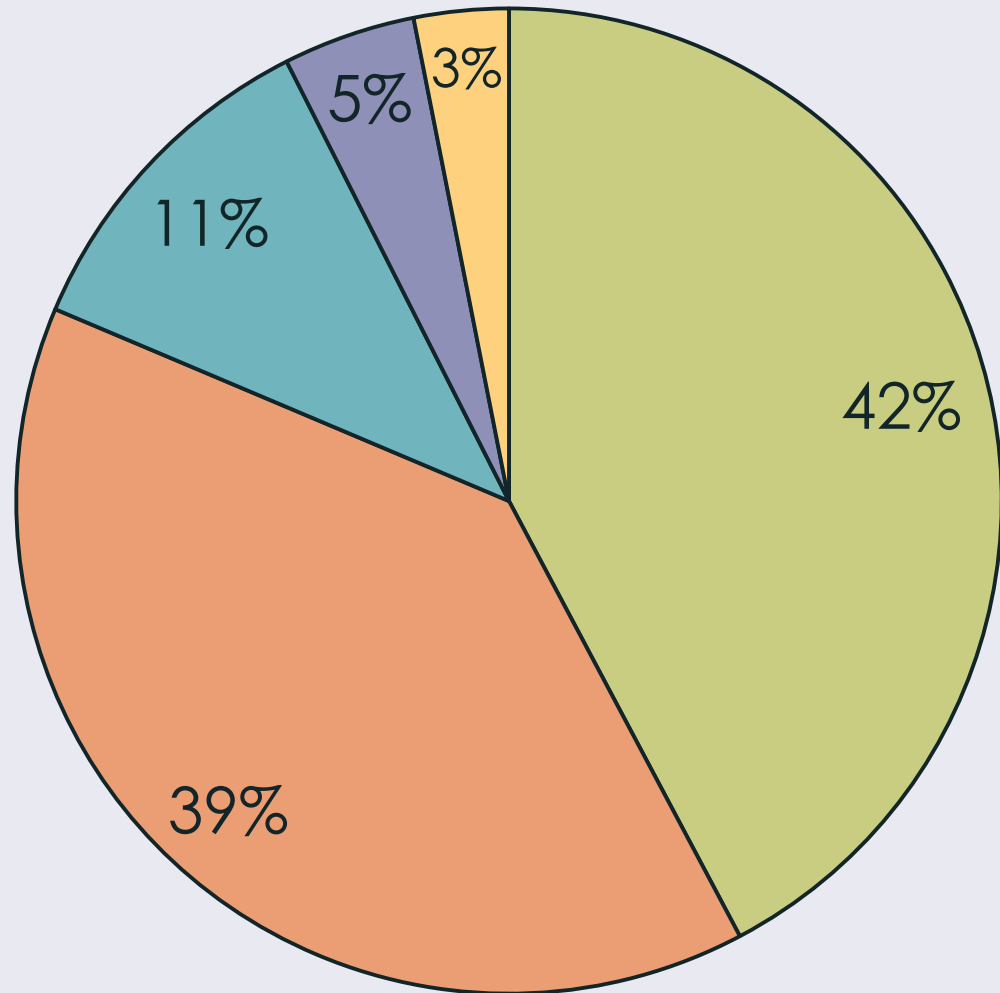
"I feel a sense of community from the volunteer Facebook group"



- Strongly Agree
- Agree
- Neutral
- Disagree
- Strongly Disagree



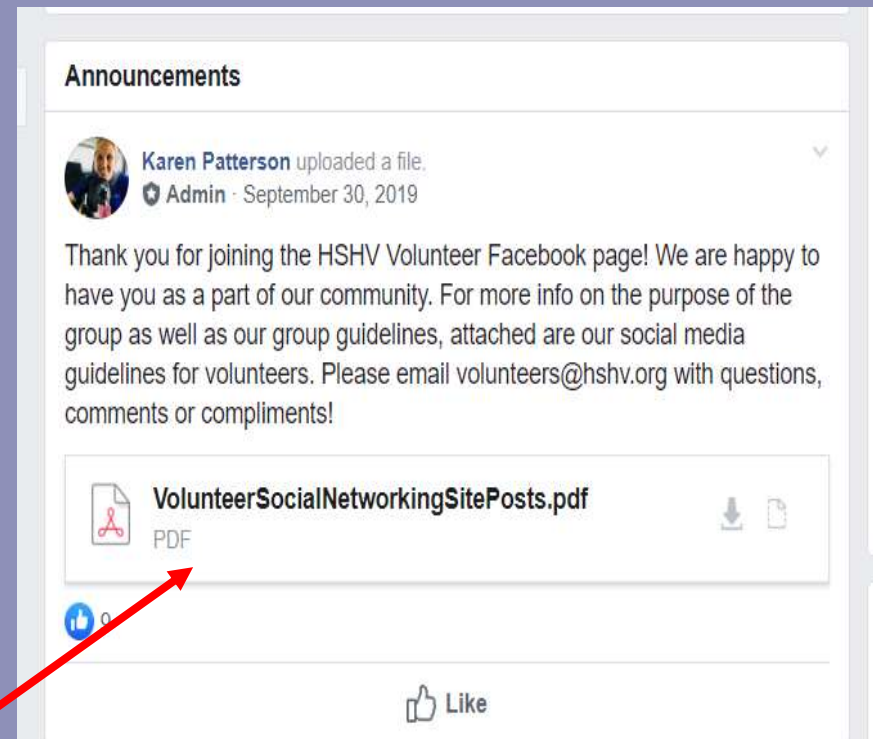
"I enjoy being a member of the volunteer Facebook group"



- Strongly Agree
- Agree
- Neutral
- Disagree
- Strongly Disagree

Improving Our Facebook Page

- Creating more of a community with new postings
 - New Member Mondays
 - Mid-week poll question or interesting “to know” piece
 - Animal Photo Friday
- Keep postings informative & positive
- Group guidelines are now at the top of the page



Volunteer Satisfaction Surveys

- 2020 Satisfaction Surveys
 - Cat Comforters
 - Dog Walkers
 - HSHV Volunteers
 - Coming this Summer!
- Share your feedback with us
 - Complete the survey when email sent
 - Give Feedback/Suggestions anytime
 - Visit <http://hshv.org/volunteerideas/>



Thank you for taking the time to complete!