



2020 End of Year Wrap Up





2020 A Year in Review

Family Day of Service Program



- First session in February 2020
- First session sold out!
- Great option for youth looking to volunteer & get service hours
- Collaborate with Humane Ed
- Tour included-adoptions do happen with our Day of Service Events!

The Volunteer Scoop Launches



- March 2020...coming up on 1 year!
- Additional Communication Tool
- Volunteer Spotlight, Behavior Information

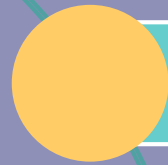
Covid Challenges

- **Schedule Changes (lots!) and Closure of assignments-March**
- **Stay at Home Orders-volunteering came to a halt for a few months**
- **Assignments related to food distribution/pick-ups continued (Bountiful Bowls)**
- **Health Screens/Masking/Social Distancing for safe return**
- **Zoom...staying connected-virtual programming**



2020 Volunteer Department Stats

2020 Volunteer Overview



1,348 Active Volunteers



510 Foster Volunteers



111 Tiny Lions Volunteers



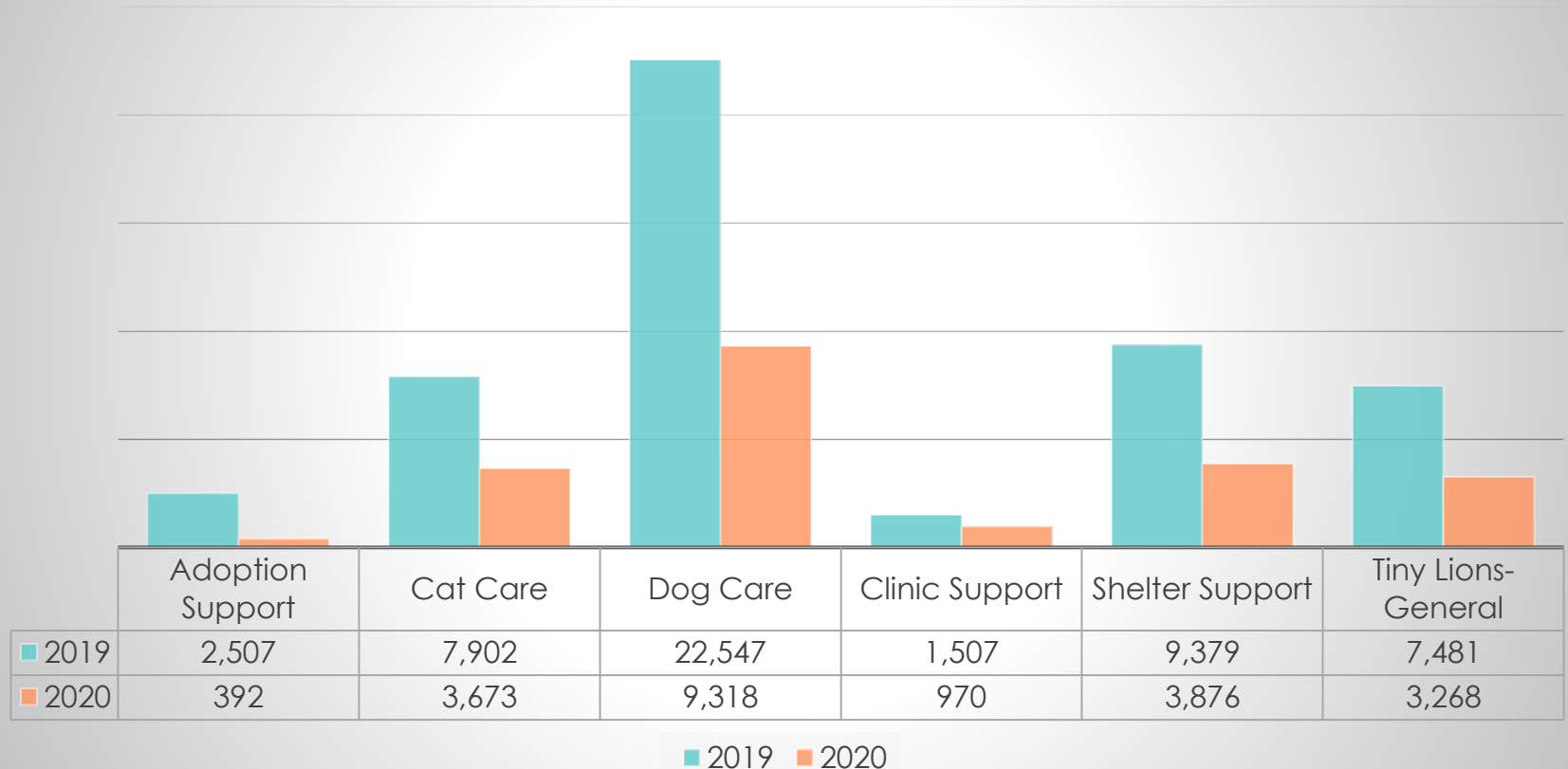
627 Junior Volunteers



19 Tiny Lions Junior Volunteers

2020 Volunteer Stats

HSHV Activities



*TLC General excludes JV hours, events

2020 Volunteer Hours

Current vs. Prior Year

- **2020** - 86,507
- **2019** - 121,838

Decrease of **29%** from prior year

- COVID, COVID, COVID
- Shift Closures "stay at home" orders
- Limited Shifts-social distancing
- Comfort levels in returning to volunteer

Hours- What Do They Mean?

86,507 Hours in 2020

(During a Pandemic!!)

Equal to **42** full-time
employees

1,680 hrs/week = \$20,160
(\$12/hr)

Saves HSHV ~ **846,720** per
year!



Junior Volunteers



Started a JV TLC only program in 2020. JV volunteers help with enrichment, read to calm



Contributed 2,360 hours to HSHV in 2020 (shelter & TLC combined)



Raised \$10,141 for W&W (2nd highest amount ever!

2020 Save Rate



2020 Recap and 2021 Sneak Peek

DEVELOPMENT, MARKETING AND RETAIL



GREAT NONPROFITS



**YOU ARE A
TOP-RATED
NONPROFIT**

2020 Recap

- Lots of pivots!
- Raised nearly \$200K more than 2019 - \$206K on Giving Tuesday (the most ever!)
- Social media grew by 56%
- Advocacy alerts generated >2,000 actions to elected officials
- Retail struggled, but you helped keep us afloat



All Items

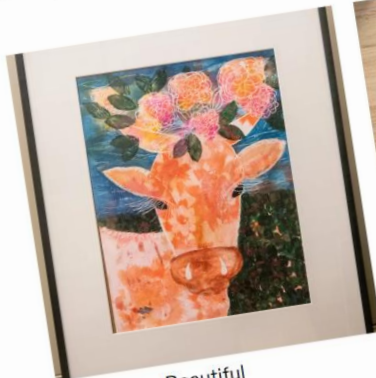
For Dogs

For Cats

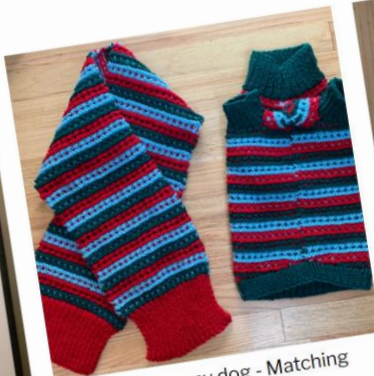
For People

Holiday Sale!

Shop All



Bovines are Beautiful
\$85.00



Love me, Love my dog - Matching
scarf and dog sweater set
\$65.00
Out of stock



Love me, Love my dog - Matching
infinity scarf and dog sweater
\$59.00



Price (High-Low)





139 Harristown Rd • Glen Rock, NJ 07452
phone (201) 818-1288 • fax (201) 818-4694
www.charitynavigator.org

June 1, 2020

Tanya Hilgendorf
Humane Society of Huron Valley
3100 Cherry Hill Road
Ann Arbor, MI 48105

Dear Tanya Hilgendorf:

On behalf of Charity Navigator, I wish to congratulate Humane Society of Huron Valley on attaining the coveted 4-star rating for demonstrating strong financial health and commitment to accountability and transparency.

The nonprofit sector is advancing and expanding its impact on the lives of our supporters. Astute donors are yearning for more than 1.5 million American charities, corporations, and organizations. The intent of our work is to help you make both the charitable decisions that they make.

Based on the most recent information available, we announce Humane Society of Huron Valley's 4-star rating and indicate that your organization is operating in an efficient way. Attaining a 4-star rating very much outperforms most charities in your area of operation. Consecutive 4-star evaluations, indicating exceptional performance, are rare in America. This exceptional designation from Charity Navigator demonstrates to the public its trust in your organization.

Forbes, *Business Week*, and *Kiplinger's Financial Magazine*, among others, have praised our method of applying data-driven analysis to the charitable sector. We evaluate ten times more charities than our nearest competitor and currently attract more visitors to our website than all other charity rating groups combined, thus making us the leading charity evaluator in America. Our data shows that users of our site donated more than they planned to before viewing our findings, and in fact, it is estimated that last year Charity Navigator influenced approximately \$10 billion in charitable gifts.

Your achievement and the 4-star rating will enhance your organization's fundraising and public relations efforts. Our favorable review of Humane Society of Huron Valley's financial health and commitment to accountability & transparency is now visible on our website.

We wish you continued success in your charitable endeavors.

Sincerely,

Michael Thatcher
President and CEO

“Only 3% of the charities we evaluate have received at least 9 consecutive 4-star evaluations, indicating that Humane Society of Huron Valley outperforms most other charities in America.”





WALK & WAG *and Run*

2020





- Pivoted to Virtual
- Raised \$260,000
- Volunteer Team raised \$26,589!



Walk & Wag and Run

2021

- Will be EVERYWHERE
- May 15, 2021
- Goal: \$300,000
- New online activities!
- Lots of new Milestone Prizes and incentives!
- Walk & Wag Raffle: Tickets \$20
 - First prize \$1000
 - \$200 weekly drawings starting 3/17 (Lucky St. Patrick's Day)



BIG ASKS:

1. Check out Raffle Tickets now and start selling
2. Join the Volunteer Team – 50% off registration!



2020 is
done.
**On to
2021!**



JESSIE



Humane Education Manager

This year we learned to adapt! With your help we were still able to reach...

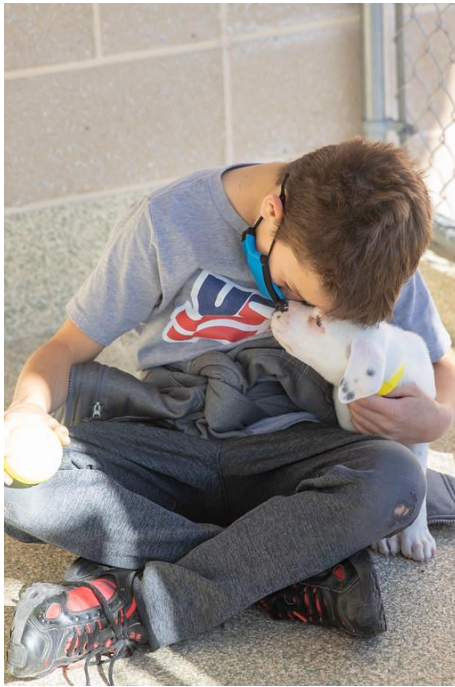
...Over 3,500 people!

- 238 campers
- 138 rescue readers
- 56 virtual visits

And many others!



Humane Ed Volunteers



Even with limited
volunteering our
volunteers still put in
273 hours in
Humane Ed!

New in 2020:

We were still able to
do:

Rescue
Reading

Virtual
Programming



Camp
Paws

Camp
Purrs

Birthday
Parties

The Humane Education team says:

Thank You!!!



And the kids thank you, too!



Advocacy and Outreach

Karen Patterson,
VP of Volunteers and Humane Education



Goals of HSHV Advocacy Work



Establish HSHV's leadership in animal welfare, promoting compassion and responsibility and furthering systemic change.



Promote public policy that supports HSHV's mission and furthers animal welfare at the local, state and/or national level.



Provide education and raise public awareness on important animal welfare topics that encourage more humane personal decisions and political action.



Provide HSHV supporters with information and tools needed to speak out and mobilize on behalf of animals in order to create greater impact.



2020 Education/Outreach Topics

- Co-existing with wildlife
- Farm animal welfare
- Animals in entertainment
- Fur/Trapping/Down
- Positive problem solving with companion animals



GO FUR FREE



Please help end fur farming.

Across the globe, approximately 100 million animals are bred and killed for their fur annually. This includes 3.1 million in the U.S. Most of this fur is used in the fashion industry. It is estimated that the fur from about half of the animals killed goes to supplying fur trim for items like coats, hats, gloves and shoes.

More than 95% of the fur sold every year comes from animals bred, raised and killed on fur farms. These animals spend their days in small, cramped wire cages, generally with several other animals. A typical fur farm mink cage measures between 1-1.5 feet in height, 8 inches to 1 foot wide and 2-3 feet deep. In the wild, mink are highly active and have a home range of approximately 3-6 miles. Confined to these cages, animals are unable to perform their basic natural behaviors. The inability to act naturally causes many animals to suffer from mental distress and exhibit stereotypes like pacing, repetitive circling and self-mutilation. While death may be a relief for animals living on a fur farm, this process is far from humane. In order to keep the pelts of these animals intact, the most common methods for killing are gassing and electrocution.

As with factory farming and wet markets, there are always serious public health implications when animals are kept in cramped, overcrowded confinement. The public was recently outraged when Denmark culled 17 million mink related to COVID 19 – perhaps not realizing these animals were all destined to die miserably regardless. It's time for this totally unnecessary cruelty, waste and public health risk to end.

Concerns over animal welfare have provoked many places like the UK to outright ban fur farming. Similarly, many clothing designers and producers have committed to being fur free. Fur Free Alliance maintains a list of fur-free retailers [here](#).

Pledge to go fur free!

YES, *

- ☒ I pledge to help end fur farming by refusing to buy fur products and supporting efforts to ban fur sales.

First Name

Last Name

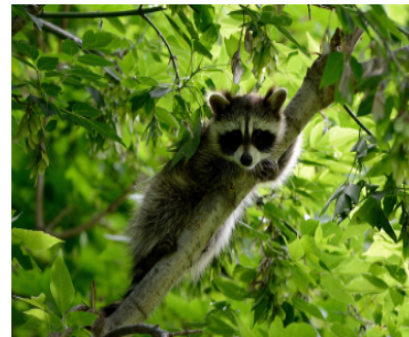
City

State

Email

- ☒ Yes, add me to the HSHV email list for the latest promotions and updates from HSHV.

Submit



Thank you for caring about wildlife animals!

Sadly, Ann Arbor continues to shoot healthy deer (the City is now in its fifth year of a four-year plan) due to human/animal conflict. But there are plenty of ways to coexist that are easy, humane and effective in reducing conflict and supporting all/wildlife. For instance:

- **Prevention is key**
 - [Prevent animals](#) from taking up residence in your home.
 - Put a (secure) lid on it – Make sure garbage and compost is not accessible
 - Don't invite them to dinner – Plant [deer-resistant gardens](#), keep bird feeders out of reach of deer, and use a feeder with a seed catcher. Consider using birdseed that birds like but others find unappealing like [Safflower seed](#) and [Nyjer seed](#).
 - Adopt a dog (or two!) – Check out those currently [available for adoption](#).
- **Patience is a virtue**
 - Give them a brake – When driving, [brake for wildlife](#) – and remain alert for animal crossings especially around dawn and dusk.
 - Be careful of [baby animals](#), particularly in the spring and summer.
 - Families of animals often move on with a little time or encouragement. See how to [evict unwanted guests here](#).
 - But consider giving them a home? There are lots of beautiful bird, bat and butterfly houses and other alternative outdoor wildlife shelters.
- **Disturbance pays off** – When using light, sound, smell or taste

CO-EXIST WILDLY

Living with wildlife

Love them or not, urban wildlife are here to stay. While some call them a "nuisance," the truth is that wildlife are a lot like us. Their intention isn't to invade our yards or homes, but simply to find food to eat, a warm place to sleep, and a safe place to raise their babies.

Fortunately, for most of us, they are an enjoyable part of our community! With human land development increasing and animals losing their natural habitats at an alarming rate, finding ways to co-exist with our wild neighbors and promote their well-being is more important now than ever.

More and more communities are helping residents to learn about and live peacefully among wildlife. In fact, cities as large as [New York](#) have launched co-existing with wildlife campaigns, including a [non-lethal deer management program](#).

You can help! There are plenty of easy, humane and effective ways to reduce conflict and create a more compassionate world for animals. From actions at home to advocacy with public officials for nonviolent solutions and community education programs, your pledge to take steps to peacefully coexist can make a huge difference!

Yes, I pledge to co-exist wildly!

First Name

Last Name

City

State

Email

YES, *

- ☐ I pledge to peacefully coexist with wildlife. I'll keep pet food stored properly, plant wildlife resistant gardens and encourage others I know to use humane ways to manage wildlife conflicts.

- ☐ Yes, add me to the HSHV email list for the latest promotions and updates from HSHV.

Submit



Declaw Bill Action Alert

Dear Wendy,

Help protect Michigan's cats by asking your State Representative to co-sponsor the bill banning painful declaw surgeries.

Representative Nate Shannon is introducing legislation next week; if it becomes law, Michigan would lead the nation—becoming the second state after New York—to outlaw this cruel and unnecessary mutilation. *But he needs co-sponsors from both parties, and that's where you come in.*

[Please contact your State Representative](#) to ask them to co-sponsor the bill.

Some mistakenly think declawing is harmless, surgical removal of nails, but declawing actually *removes toe bones—resulting in both short-term and chronic pain and other well-documented health issues*. We've witnessed this in our shelter; declawed cats often have physical and behavioral problems that are a secondary response to pain and to the stress of losing their natural and important need to scent mark. Declawing cats does not protect them from relinquishment; rather, it puts them at greater risk to be turned in to a shelter because of the resulting problems. Furthermore, the CDC and National Institutes of Health agree declawing cats to protect humans is "not advised." See more about the issues from declawing [here](#).

Based on research showing clear detrimental effects, both the American Association of Feline Practitioners (AAFP) and the American Veterinary Medical Association (AVMA) are against declawing as an elective procedure. It is also illegal in numerous countries and cities, and it is opposed by all major animal welfare organizations.

Please take a second to [email your representative](#) letting them know declawing must stop, and the great state of Michigan can lead the way in protecting our companion animals.



Tanya Hilgendorf, President & CEO



Social Media Posts



Humane Society of Huron Valley

February 5 at 2:00 PM · 🌐

What do you really know about skunks?

These gentle creatures have many beneficial behaviors, but can be unnecessarily feared because of their pungent spray. But did you know skunks are not aggressive by nature and rarely bother humans?

Because they can barely see what's in front of them (they're really nearsighted!), it may seem like they're approaching you when in fact, they are harmlessly walking about in search of food! Munching mostly on small rodents, insects and grubs, skunks are great at natural pest control and tend to enjoy the critters many humans don't. 😊

So, next time you see a skunk, never fear! Simply let them be, and wish them well on their search for a snack; they may very well be doing free insect control for your yard. ❤️

#WildlifeWednesday



Posted on the main HSHV FB page

Feb. 5th

723 “likes” and 299 “shares”



2020 Legislative Successes

- HB 4910-4911, Emotional Support Animals
 - Vetoed by Gov. Whitmer
- HB 4035, Breed Discrimination
 - Made it to the senate floor in lame duck
- Ann Arbor Deer Cull Canceled
- Oswald's Bear Ranch Awareness
- Declawing Bill Introduced



Thank You!!



- Action alerts
 - Over 1800 emails sent
- Soft pledges
 - Over 1,000 signed
- Social media posts
 - thousands
- Events
 - Over 200 participants



How To Learn More

The screenshot shows the Humane Society of Huron Valley website. The browser address bar displays 'hshv.org'. The top navigation bar includes links for 'ADOPT', 'GIVE', 'VOLUNTEER', 'GET HELP', and 'LEARN & ENJOY'. The 'LEARN & ENJOY' dropdown menu is open, listing various programs: 'Attend an Event', 'Youth Programs', 'School & Group Programs', 'For Students & Teachers', 'Camps', 'Workplace Wellness', 'Dog Training' (highlighted with a green circle), 'Advocacy', and 'Virtual Programming'. A large orange arrow points to the 'LEARN & ENJOY' menu item. The background features a large image of a dog in a cage with the text 'RESCUE READING' and a 'JOIN US' button.

hshv.org

Apps Administrator Login... Volgistics - Login The Humane Societ... Log In < HSHV — W... Resources – Attorn... 2020 Bedtime Stori... Legislative Tracker -...

Humane Society of Huron Valley

VET CLINIC TINY LIONS DONATE NOW

ADOPT - GIVE - VOLUNTEER - GET HELP - LEARN & ENJOY -

Attend an Event
Youth Programs
School & Group Programs
For Students & Teachers
Camps
Workplace Wellness
Dog Training
Advocacy
Virtual Programming

RESCUE READING

JOIN US



Together, we can make a difference.

Action Alerts & Updates

Resources

The Issues & Our Positions

HSHV works with local, state and federal legislators and partner organizations to help better protect animals. Below are some resources helpful in advocacy. Have a suggestion for more resources? [Email us!](#)

LEGISLATIVE TRACKER ▼

ADVOCACY TIPS ▼

FIND YOUR REPRESENTATIVES ▼

OTHER ANIMAL ADVOCACY ORGANIZATIONS ▼

Be an Animal Defender.

First Name

Last Name

City

State

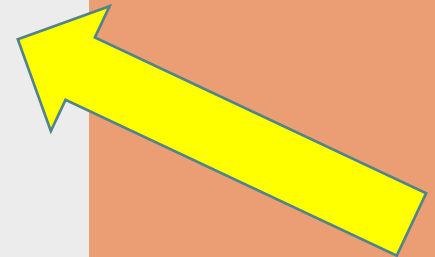
MI

Email

YES,

- ☐ I pledge to protect animals, speaking up for those who do not have a voice, and supporting compassionate policies in my community and beyond.

Sign Up



Enter your information here to join the email list.



thank

you!





ALISON BALOW ADOPTIONS/FOH MANAGER

2020 Adoptions

3075 Cats	1591 Dogs
148 Rodents	58 Rabbits
5 Fish	37 Reptiles
8 Degus	1 Horse
7 Ferrets	51 Birds

2019 adoption total: 4,985. We would not be able to do all that we do without our amazing volunteer help!

HOW VOLUNTEERS HELP



Dog Walking



Small Mammal comforting



Cat Comforting



Greeters



Donations



Laundry

Humane Society of Huron Valley | (734) 662-5585 | www.hshv.org

HAPPY ADOPTIONS!



Pajama Parties!

In 2020, 126 dogs left the shelter on Pajama Parties and 90 of them turned into adoptions!



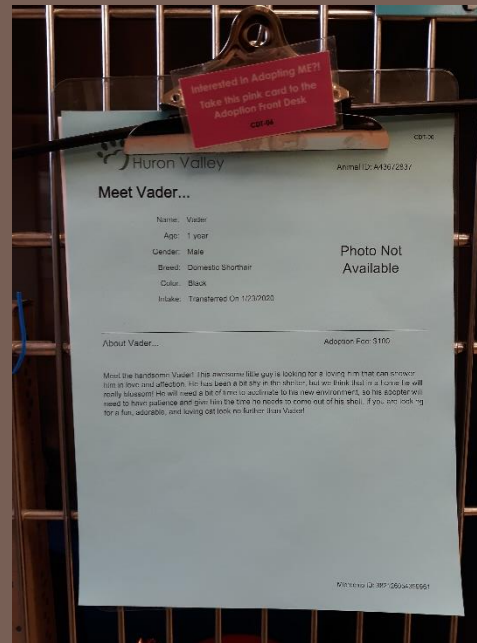
Updates to Our Greeter Position!

Greeters assist Adoptions Staff by:

- Welcoming and directing guests
- Answering general questions
- Helping guests fill out applications

Passes are no longer needed to visit an animal! Guests simply need an application on file.

If someone is interested in adopting, they need to bring the small "takeaway" tag on the kennel card to the front.



How to Help



- Shelter Cleaning/Laundry
- Dog Walking
- Cat Comforting
- Small Mammal Comforting
- Cat Feeding & Kitchen Clean Up
- Feliway
- Administrative Support
- Greeters
- Donation Sorting



Thank You!



BEHAVIOR 2020



Angela & Jess!

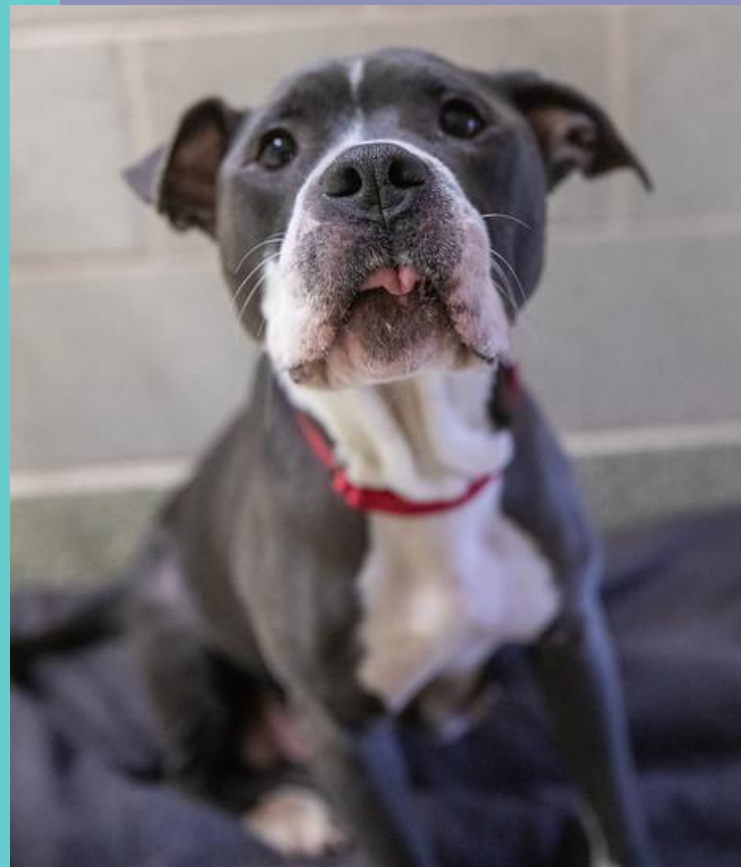
New Behavior Developments in 2020



- Having to adjust to COVID helped us learn new ways to provide training and education opportunities for volunteers.
- Using the Zoom platform allows us to record continuing education presentations so volunteers can watch them at any time – don't have to attend live.
- Lecture portions of Blue Dot and Holding trainings are recorded on Zoom to be viewed beforehand, enabling us to spend more time doing hands-on training when in person.

Improved Play Group Protocols

- Updated training and protocols to follow recommendations from Shelter Playgroup Alliance
- Now following “least intrusive, minimally aversive” standards of practice to improve safety and behavioral well-being of all the dogs involved.
- Training recording available to anyone seeking to become a play group handler.



Head Start Changes



- Reduced size of Head Start teams to enable more training time per dog.
- Developed more education materials for volunteers including a Head Start manual, videos, and a Zoom training on nose work.

Volunteers Helping in Creative Ways



Sheeva

- Came to us pregnant, and very scared
- After raising her pups, was ready to look for a home of her own, but was very fearful meeting new people initially.
- Multiple volunteers helped us out with desensitization sessions at the shelter and in foster to get Sheeva used to meeting new people.
- Able to meet and be adopted by a happy family in January!

Happenings in the Cat World in 2020

It was a slower year for intakes, but the hard work continued!

- ❖ We were able to send more shy and cage aggressive cats to foster than ever before, and found great success at finding them homes from foster
- ❖ We maintained multiple Blue Dot communal rooms at once
- ❖ We saw our cats be adopted very quickly, which is a testament to your hard work helping them to feel safe and confident!
- ❖ We sent entire cruelty cases to foster, including one group of over 20 cats, this has never been possible before!



Notable cats of 2020

- Oscar and Arthur, who had a lot of barriers to overcome with handling concerns and trust issues, found perfect homes thanks to your hard work!



Cindy came to us with confidence issues and a low handling threshold. After a bit in a condo and then a loving foster home, she was adopted by a forever family!



Cruelty and Emergency Rescue

2020



The Year of the Bird

Rescue saw a number of unique birds this year – here are a few!

- Sharp Shinned Hawk



Yellow-billed Cuckoo



Woodcocks



Merlin Falcon



By the Numbers

- Rescue took in over 1,200 wildlife.
- 869 had to be euthanized (we continue to see a lot of distemper).
- 325 wildlife made it to rehab!
- Our new rescue vehicle is amazing and incredibly helpful for large cruelty seizures.

We have lost some of our rehabbers, so this year, a larger number of wildlife will need to go to Howell and rehabbers that are further out. Volunteers continue to play a very important role in transporting them so our personnel can stay available for other sick, injured and orphaned animals. Thank you!



Animal Cruelty Cases

- CR wrote and responded to 8 search warrants.
- 340 animals were seized during those search warrants.
- 11 warrant requests were submitted to the prosecutors office.
- Looking forward to an improved relationship with the new prosecutor, Eli Savit.



Our Volunteers are Awesome!

Thanks to all of you who helped us with fostering our case animals. Unfortunately, this past year was difficult getting cases through the system due to Covid and a lack of understanding that our evidence is live! We hate to see animals sit at the shelter for so long and by getting them into foster, it's a huge help for them both mentally and physically. So thank you!





GARY EVANS CLIENT DIRECTOR

Helping Animals & Our Community

Our Veterinary Clinic provides critical support to animals all across Washtenaw County:

- Supporting the shelter by performing spays/neuters and veterinary care so animals can be adopted.
- Providing vet care for new pet owners who adopt through HSHV.
- Providing a full range of medical services & surgeries for our clients' pets



By providing veterinary care for our community we create significant revenue that supports HSHV, and allows us to save even more animals.

Surgeries We Routinely Perform

The types of surgeries we routinely perform

- Spays/neuter
- Mass removals
- Enucleation
- Exploratory surgeries
- Amputations
- And much, much more



Volunteers: Helping Us Help Animals

- In 2020 the veterinary clinic performed almost **6,500** Outpatient exams
- We provided low cost vaccines to well over **500** dogs and cats at the LCVC's, without the mayhem of previous years!



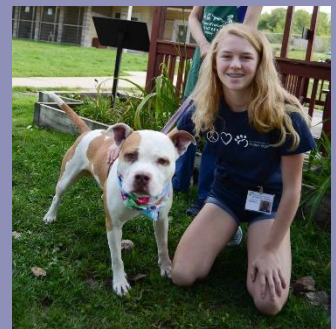
Volunteers: Helping Us Help Animals

- We provided over **7,800** spays and neuters!!
- We sterilized and vaccinated almost **1600** community cats



Possible thanks to you!

- Our volunteers help us many, many ways, including:
 - Calling and confirming appointments helps us make sure that our clients remember their appointments and bring their pets in for necessary care .
 - Managing and scanning documents into our medical records and electronic filing system
 - Helping with the dirty work – laundry, cleaning, and the other hard work that keeps our animals safe and happy
 - Provide critical support for our team, customers, and their pets during our LCVC and Walk and Wag programs



Even helping with surgery!

- Cleaning instruments
- Helping with laundry
- Helping clean the surgery area
- Wrapping surgical packs
- Cleaning cages



Volunteers make it all possible !!!



The entire Clinic Staff Says:



- Thank you to all of our volunteers
- You go way above and beyond everyday
- We appreciate, respect and are so thankful for the energy , spirit and positive impact you have on HSHV EVERYDAY
- **We could not do this without you !**

Thank you !!!



TNR



Andrew, Community Cats Coordinator

TNR: Overall Numbers for 2020

- Biggest increase in cats that were adopted out from being in colonies, up just over 200% for adoption!
- A lot of the adoptions came from socializing kittens born to feral moms
- Just under 1,600 TNR sterilizations, and just over 1,900 cats overall went through the TNR program
- Helped over 100 additional cats with non-S/N medical care due to our policy to increase long term care for TNR cats

Feral Kitten Fostering:

- Started a small special foster group for unsocial “feral” kittens
- Have been able to socialize about 30 kittens for adoption this way in 2020
- Learned a lot about ways to increase socialization efforts from our volunteers
- Will have more volunteer fosters going into 2021

TNR Trapping Calendar

- Got all of our regular trappers onto our new calendar system
- No more surprise days with too many TNR cats!
- Maximized our open TNR days
- Only TNR 14 days a month
- Typical TNR day would be 10-15 cats

MON 28	TUE 29	WED 30	THU Oct 1
CCU-3	Diane -2	Diane-2	Love Train-No TNR
Fkt 3 kitts	Fkt 5 kitts	Fkt 5 kitts	
HSHV-2	GG 2 Kitties	GG 3 Kitties	
2 more	2 more	HSHV-5	
5	6	7	8
Fkt 4 kitts	Diane -3	Diane - 1	Fkt 5 kitts
HSHV-4	Fkt 7 kitts	Fkt 3 kitts	GG 5 Kitties
Jeanie 2	HSHV-4	GG 6 Kitties	HSHV-3
Monday Limit of 10	Jeanie 1	Jeanie 2	Jeanie 2
12	13	14	15
Fkt 2 kitts	Fkt 3 kitts	Diane -2	Love Train-No TNR
HSHV 5	GG 4 Kitties	Fkt 5 kitts	
Jeanie 3	Jeanie 2	GG 3 Kitties	
Monday Limit of 10	● 9am HSHV-6	2 more	
19	20	21	22
Fkt 5 kitts	Ccu-3	CCU-1	Fkt 5 kitts
HSHV-3	Fkt 5 kitts	Fkt 5 kitts	HSHV- 7
Jeanie 2	GG 5 Kitties	HSHV-7	Jeanie 2
Monday Limit of 10	Jeanie 2	Jeanie 2	
26	27	28	29
CCU-3	CCU-2	Fkt 6 kitts	Love Train-No TNR
Fkt 5 kitts	Fkt 7 kitts	GG 5 Kitties	
Jeanie 2	GG 4 Kitties	HSHV-2	
Monday Limit of 10	Jeanie 2	Jeanie 2	

Making Sure Community Cats are safe and warm

- Given away 40 shelters from December 2020-February 2021
- All shelters were donated, or volunteer made



Trapping Volunteers:

- Big thanks to trapping volunteers that made all of HSHV trapping days possible and
- Thank you to the TNR organizations we work with, FKT, CCU, and GG
- TNR logged 532 calls in 2020, most people were looking for advise/help on how to TNR or care for their community cats
- Thank you everyone out there who decided to take action to help when they found a colony

Intake, Love Train, and Bountiful Bowls



HSHV Intake: 2020 by the Numbers

Total Dog Intakes- 2,072
Total Cat Intakes- 3,400
Total “Other” Intakes- 512
Transfers-
 Dogs- 932
 Cats- 369
Return to Owners:
 Dogs- 331 (61%)
 Cats- 106 (18.2%)



New in 2020- Rehoming Site

Going Strong!

170 animals adopted via the website (71 dogs, 59 cats, 29 Guinea pigs, 6 rabbits, 2 turtle, 1 ferret, 1 pig, and 1 gecko).

From a client:

An update to say my dear Matcha has successfully been rehomed thanks to HSHV's adoption website.

We are so grateful for your help. Thank you for all you do for community animals!

Matcha and Meg.



HSHV Bountiful Bowls Program

In 2020, the HSHV BBP distributed over 41,000 pounds of food to 267 households through the following services:

The Sunday Program

YMOW

Collaboration with Food Gatherers and Manchester Family Services

Community Partners



We couldn't do it without YOU!!

Love Train

1,530 volunteer hours!



Bountiful Bowls Roles

1,081 volunteer hours!

Crate Cleaners

320 volunteer hours!



ANN FOSTER MANAGER



KRISTEN BRIESE
FOSTER ASSISTANT

FOSTER CARE – 2020 STATS

It was a crazy busy year in the world of Foster Care!
We had nearly 2,200 foster placements.



Tarantino – in FeLV Sanctuary in Foster

FOSTER CARE – 2020 STATS

Foster volunteers logged over
53,000 hours in 2020



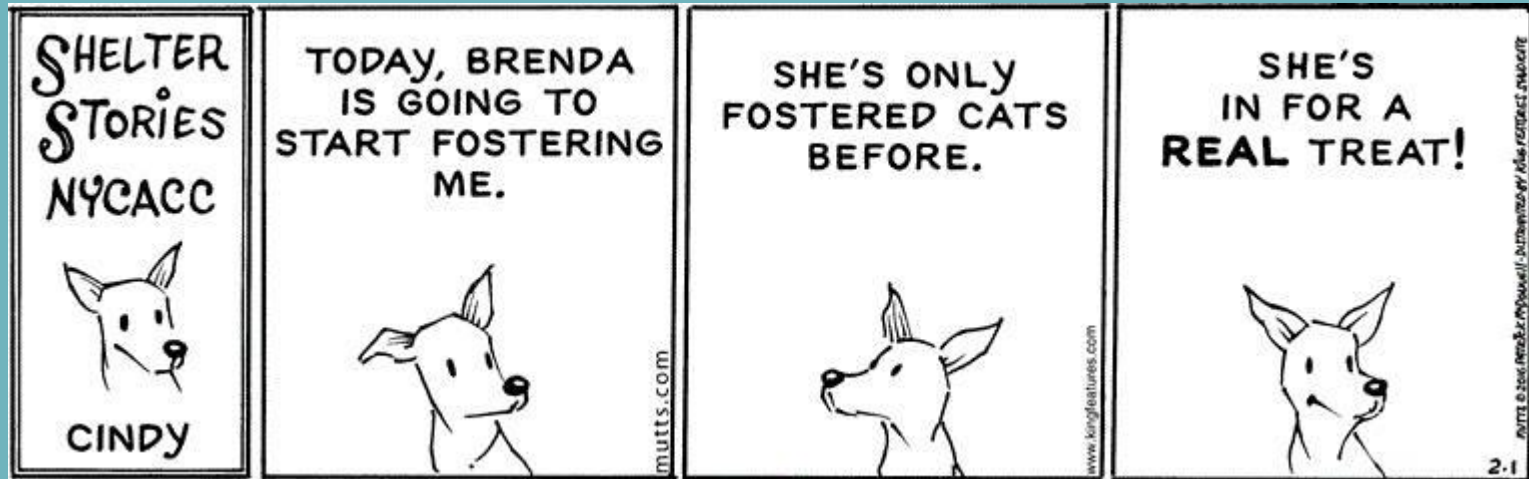
Bella and her six puppies
currently in foster



Pavarotti – had entropion
eyelid surgery - Adopted!

FOSTERING DURING COVID 19

Talk about changing things up! In March when then people started staying home we got several hundred applications to foster. We were fortunate to get another hundred fosters on board.



WHO WENT TO FOSTER?



Pregnant Mama had EIGHT
kittens in foster!

WHO WENT TO FOSTER?



JoJo— Adopted!

Who needs Foster?



Indie Anna is
looking for a foster!

WHO WENT TO FOSTER?



Polly- had Major surgery - Adopted!



One Eye Kitten - Adopted!

WHO WENT TO FOSTER?



Bruce & Bubbles Cane
Corso Bottle Babies



They had seven different foster placements
prior to ADOPTED!

WHO WENT TO FOSTER?

This is little Rocky, back from MSU where he had heart surgery. Not a fan of car rides. Rocky is a Love Train puppy. He went the extra miles to get here, his foster went the extra miles taking care of him and HSHV went the extra miles with his medical care.



WHO WENT TO FOSTER?



Many Many (over 1,000) kitten placements in foster!

WHO WENT TO FOSTER?



The bunny named Yurt!

Who needs Foster?



Nellie does

WHO WENT TO FOSTER?

A snapshot of foster numbers on September 1st, 2020 showed 333 animals in Foster!!



Kittens – fostered and Adopted!

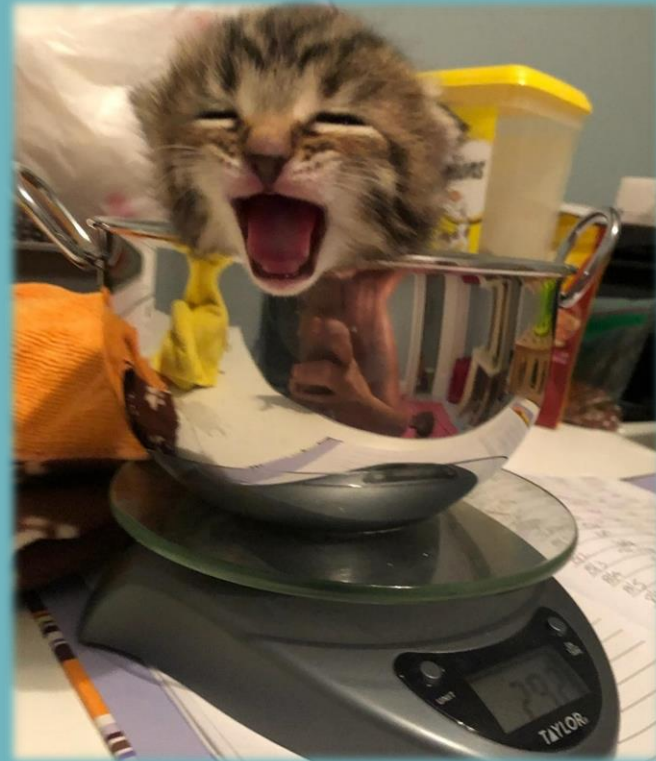


Diamond Doggo Adopted!

WHO WENT TO FOSTER?



Ivy – a shy tripod, loving her foster home – Adopted!



2020 saw 100 Bottle Baby kitten placements- Adopted!

WHO WENT TO FOSTER?



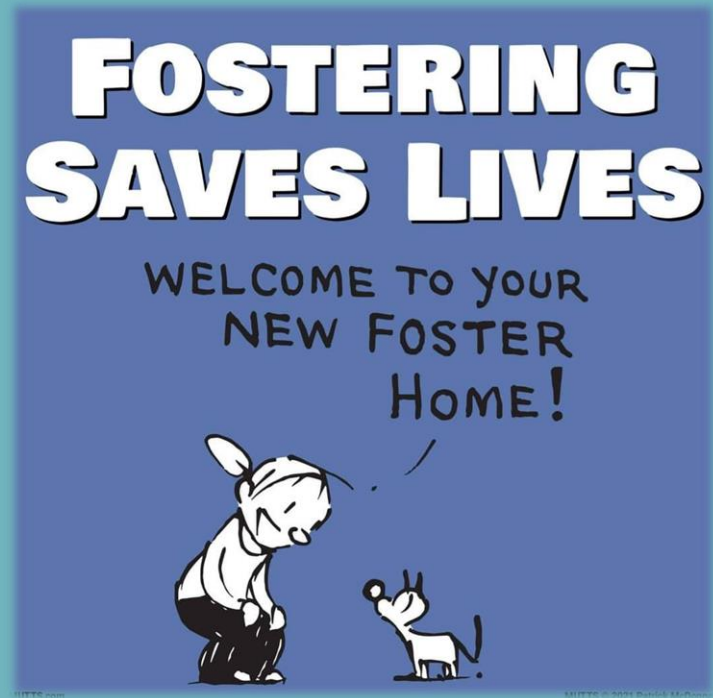
Excited Foster kitty is excited to be Adopted!!



We sent many happy Ratties to foster – Adopted!

HOW CAN YOU HELP?

Sign up to be a Foster Parent! We always need new fosters, especially those with experience with big energetic dogs, bottle baby kittens and everything in-between!! Contact Ann to get started! Thank you!



HOW ELSE CAN YOU HELP?

I realize not everyone is able to Foster - another way to help is to donate supplies, especially kitten food! The amount shown here lasted about a week during the height of kitten season. Those little kittens are big eaters! Look at those food faces!



Allie

TINY LIONS



Thank you Volunteers!

3,528 Volunteer Hours in 2020

- **233 active TLC Volunteers (includes volunteers at both shelter and café only)**
- **61 Trained Café Receptionists**
- **109 Tail 2 Volunteers**
- **55 Tail 3 Volunteers**
- **19 TLC Junior Volunteers**



Thank You Volunteers!

- Café Cat Care
- Café Reception
- Social Media
- Photography
- Customer Care
- Events



New This Year!

- KITTENS
 - All kittens, all the time (June-December)
- New “Customer Care Assistant” Role
- Reservation System
 - 8,487 Visitors
- Virtual Trivia



2020 Adoptions

- **615 Adoptions in 2020!**
 - **90 Adult Cats**
 - **523 Kittens**
- **338 Adoptions in 2019**
 - **241 Adult Cats**
 - **97 Kittens**



2020 Alums!



Ech
o



Gab
e



Nabi



Hog
an

2020 Alums!



Bear



Mouse



Pixie and
Silas

Randy
Giles



Happy Tails😊



Aurora

Dutche
SS



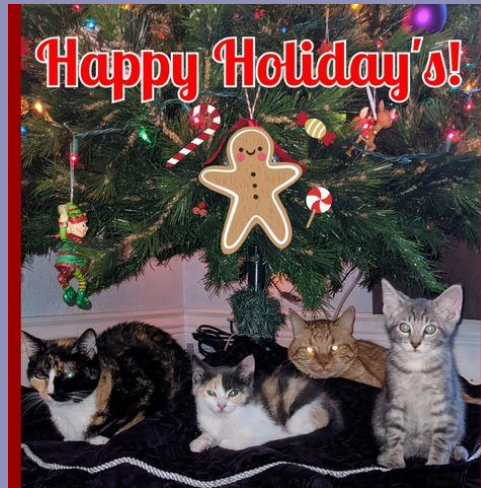
“Stella has been the biggest blessing during this rough time we all are facing. Thank you so much Tiny Lions for helping a sweet pair of ladies (hyuman/kitty) match up so we are not so alone!”

Happy Tails in Twos



"Keeping together was the best decision. They need each other."

The Pies



Louise and James



Pork and Beans



What's Ahead in 2021

Continued Connections

Zoom Meeting

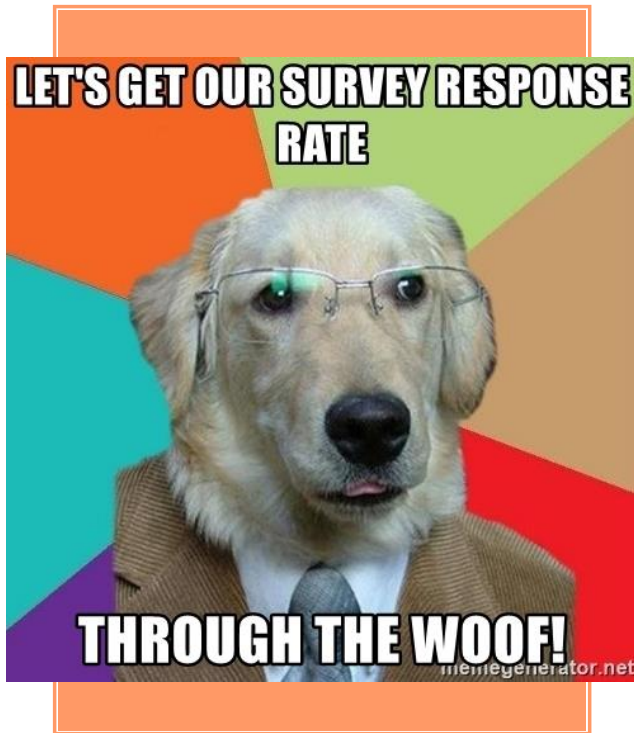
Audio only

With video



- Re-engagement in Volunteering
 - ▣ What can we do to help?
 - ▣ Absent during Covid?
 - We want to see how you are doing
 - Plans to return?
- Virtual is our current Reality
 - ▣ Offering programs through Zoom
 - Monthly Meet-Ups
 - Book club, trivia nights, continuing ed

Annual Surveys are Coming!



- October 2021
 - ▣ JV Volunteer
 - ▣ Adult Volunteer
 - HSHV
 - TLC
- Links will be sent through VIC & Volunteer Newsletter
- Your feedback helps us to improve!

Save the Dates 2021!

April- Online Store Opens!

April 18-24th - Volunteer Appreciation Week

May 15th- Walk & Wag-Virtual w/ Possible in person events if appropriate

October- Online Store Opens! Satisfaction surveys sent to all volunteers (JV's included).

THANK YOU!

QUESTIONS?