

FAQs About Fostering

Where do I pick up my foster animal?

- o Most pick-ups happen at the Intake entrance – right side of the building when facing towards it. If a dog is housed on the Adoptions side of the building then we'll occasionally ask you to meet us at the Adoptions entrance so there's a more direct path for walking the dog through the shelter. This way it can be less stressful for them.

Where and when do I drop-off my foster animal?

- o All drop-offs happen at the Intake entrance.
- o For kittens and puppies that need to be spayed/neutered, they will come back on our surgery days between 8a-9a. We will coordinate scheduling with you; the day your puppy/kitten returns will be dependent on how many are already scheduled to come back.
- o For adults, or those who already had spay/neuter surgery then we will coordinate a time with you sometime Monday – Friday 9:30a-4:30p on the ½ hour mark(e.g. 10:30, 11:30, 12:30, etc). Intake schedules appointments with the public on the hour(e.g. 9, 10, 11, 12) so us scheduling on the ½ hour helps us avoid appointment conflicts.

What should I do when I need supplies?

- o When general supplies is needed then email fosters@hshv.org – **Please allow up to 48 hours for supplies to be gathered and put in the Adoption Vestibule for pick-up.**
- o For prescription refills, please email FosterTech@hshv.org

What should I do with my supplies when I bring my foster back?

- o General supplies like food, prescription food, bowls, toys, treats, poop bags, beds, towels, extra wee-wee pads, and litter can all be placed in the **Blue Donation Bin in the vestibule, in the Adoptions entrance.**
- o Scales, heat discs, play pens, stuffed toys with heat beats inside can be placed on the bench in Intake.
- o Medication can be placed on the bench in Intake or given to the Adoptions Desk.
If you are going to be fostering a similar animal again then you can keep the general supplies and just let us know that you don't need it when we are scheduling the pick-up of your next foster animal.