



Friends for Life

Volunteer Orientation





Agenda



Introductions

**Friends for Life
Program
Information**

**Volunteer
Roles**

**What's Next
and Q&A**



Friends for Life

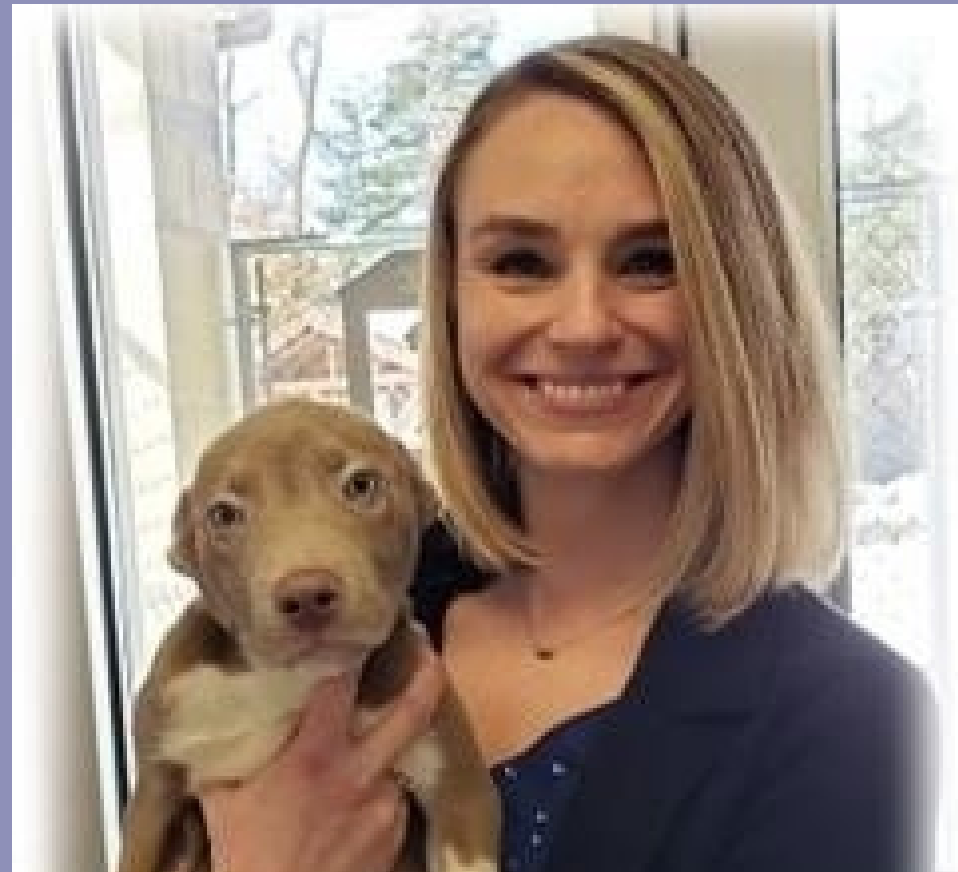
Introduction

Meet the Friends for Life Team!



KAREN PATTERSON

**VP of Volunteers and Humane
Education**



ALICIA CURLEY

**Friends for Life Program
Coordinator**

Why Do We Need FFL?

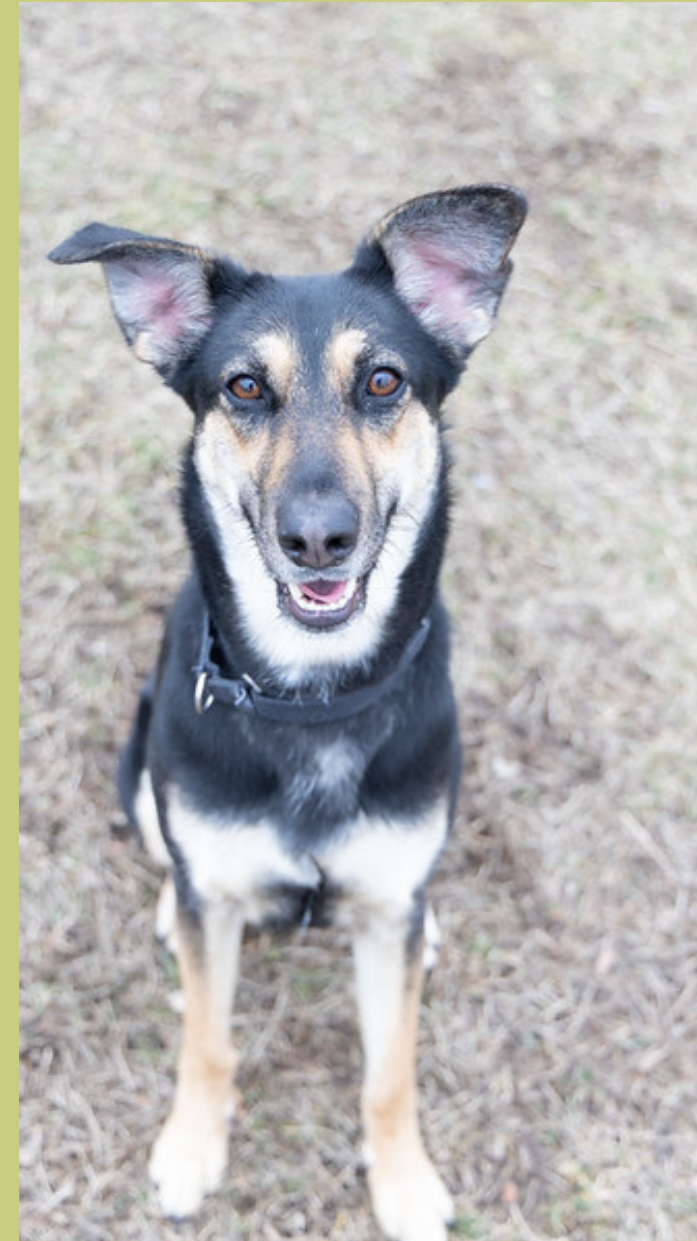


Pets are literal live savers!

- Friends for Life's goal is to protect the human-animal bond
- 1,800 pets were surrendered to us last year by owners, many could have kept them if they had assistance
- Pets help reduce social isolation, improve mental health and provide companionship
- According to PetSmart Charities, roughly 1/2 of the families with pets in the U.S. are not able to afford vet care and 1 in 8 families must at times choose between food for themselves or for their pets
- Many pet owners face barriers to caring for companion animals such as lack of transportation, experiencing homelessness or food insecurity or inability to secure supplies for pet care

Buhr Family

HSHV has recognized a community need for these services for many years. We were fortunate to receive a generous grant from the Buhr Family to support this program. The funding is done in honor of Ann Buhr, a big cat lover and Kathy Buhr, a big dog lover.





Friends for Life Program



Essential Services and
Supplies



Veterinary Assistance



Short Term Housing Help

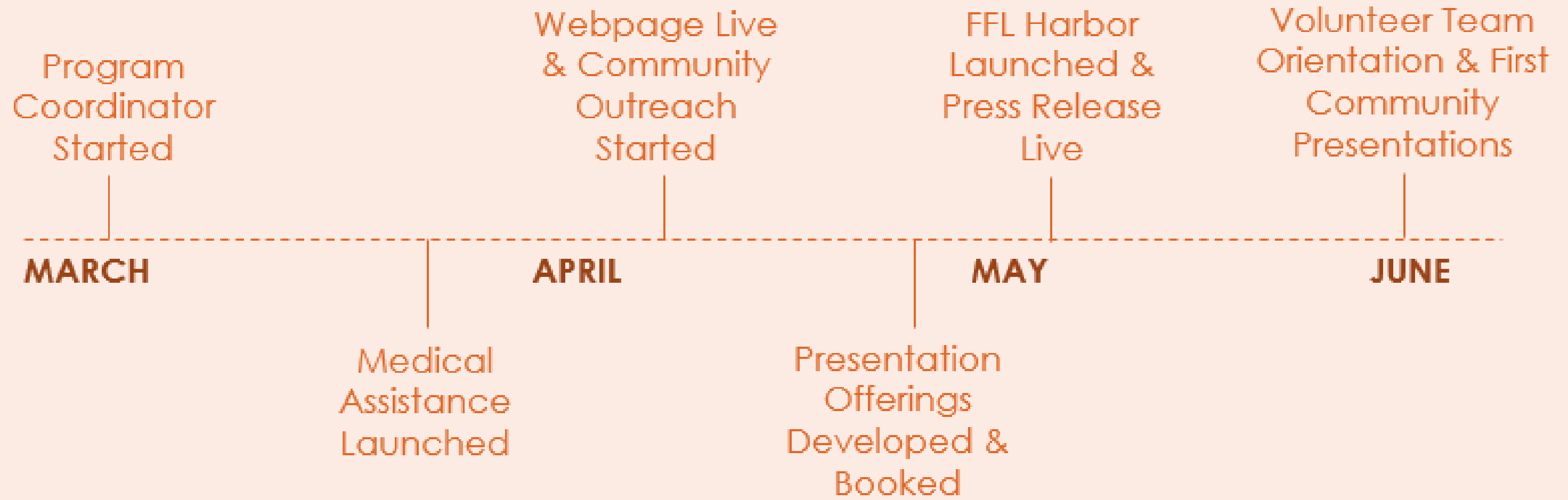


Pet Behavior Advice



Animal Visitation and
Adoption

PROGRAM TIMELINE



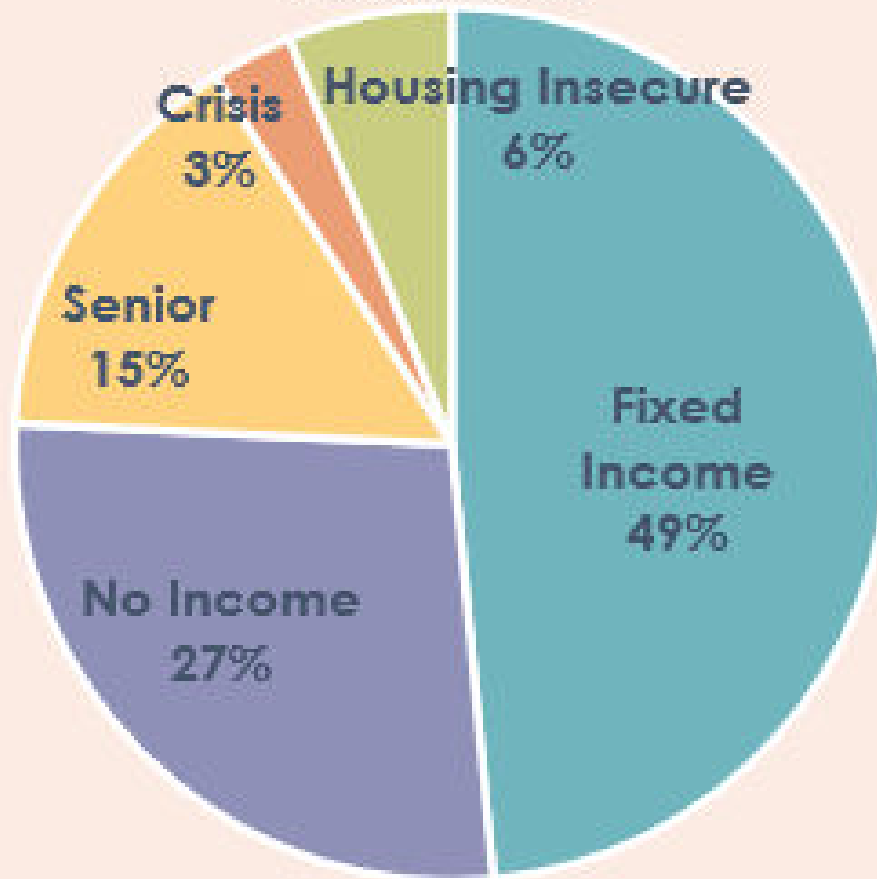
Friends for Life Impact

as of May 31st

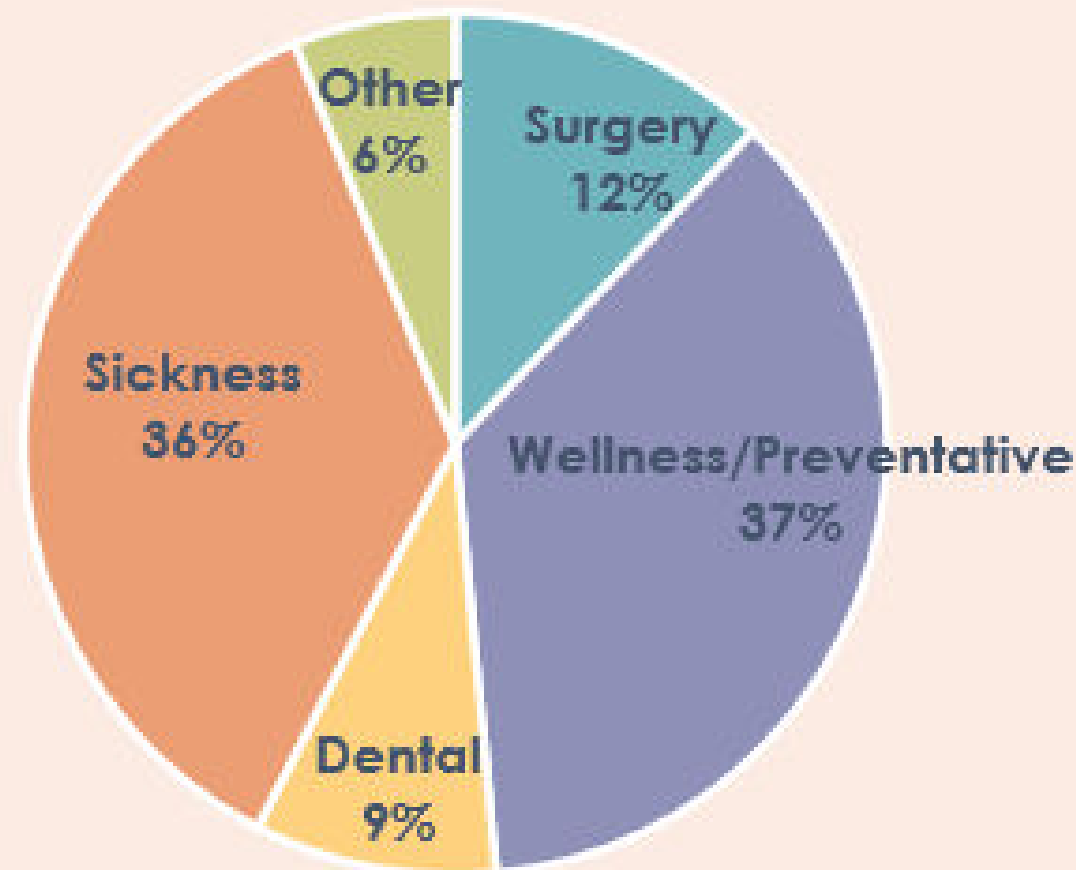
29 Pets and **25** Humans Helped with Vet Care

Primary Reason for Need

Per Instance

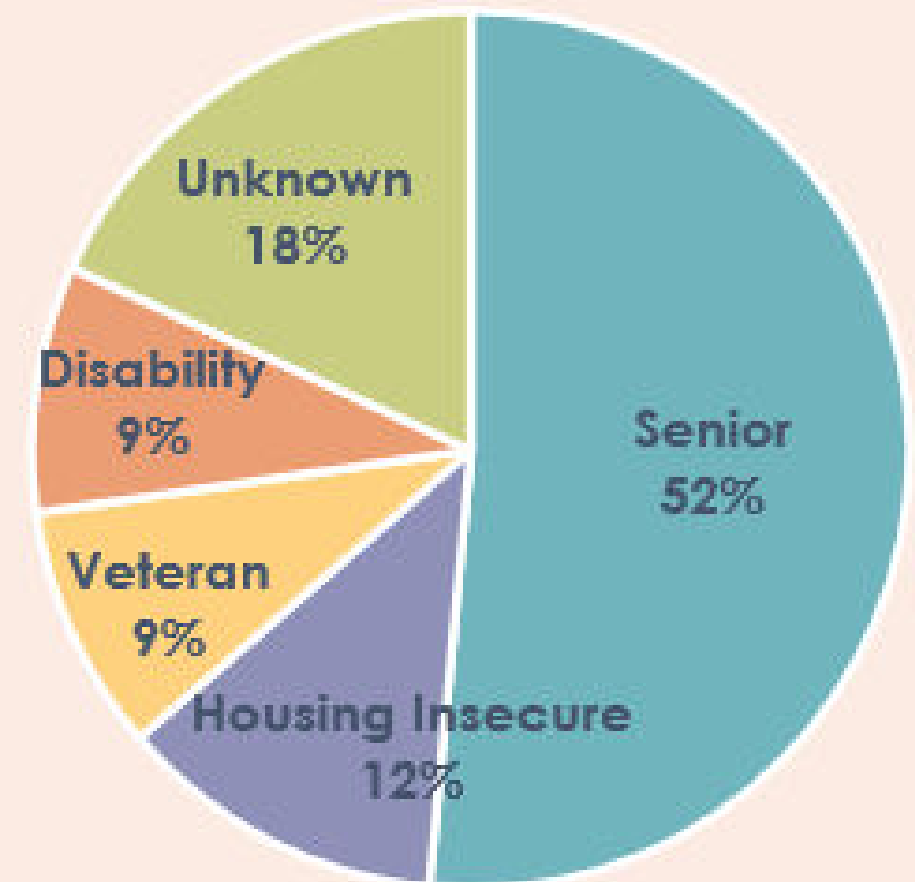


Care Covered



Persons Helped

Per Instance





Future Goals for FFL

- Vaccine Clinic (July)
- Grow awareness of the program
- Expand pet supplies distribution

Volunteer Roles

Ways to Support Friends for Life



Overall Qualities of FFL Volunteers



- Ability to:
 - Stand for an hour or more
 - Carry or lift 10-20 lbs
 - Adhere to confidentiality policies
 - Listen well, without judgement and offer resources and support
- Be punctual and reliable
- Have access to reliable transportation
- Use excellent interpersonal skills
- Be comfortable working with a varying group of clients, in a wide variety of settings
- Possess good decision making skills and have the ability to determine who to report concerns to
- Be adaptable and flexible
- Wear HSHV nametag and shirt





Enrichment Programs

- Offered at senior community centers, group living communities and more!
- Engage pet owners and their families in:
 - Learning more about animal enrichment
 - Creating enrichment activities for their own animals
 - Encouraging positive play time with pets
- Helps with intake prevention by teaching some ways to play and prevent behavioral concerns with pets

Enrichment Program Lead

Lead Role:

- Leading enrichment programs at offsite locations
- Bringing materials tub and setting up craft items and promotional materials
- Setting up and delivering FFL presentation
- Delivering step by step craft instructions and providing hands on help as needed
- Provide instructions to assistant volunteer

Additional Qualifications:

- Will need to shadow one program and co-lead a second (July 12th 11-1pm, Dexter)
- Able to work with and lead others in a classroom like setting
- Comfortable setting up and using technology (slide shows, projectors, etc.)



Enrichment Program Assistant

Assistant Role:

- Assisting with enrichment programs at offsite locations
- Assisting with hands on support to participants while engaging in enrichment activities

Additional Qualifications:

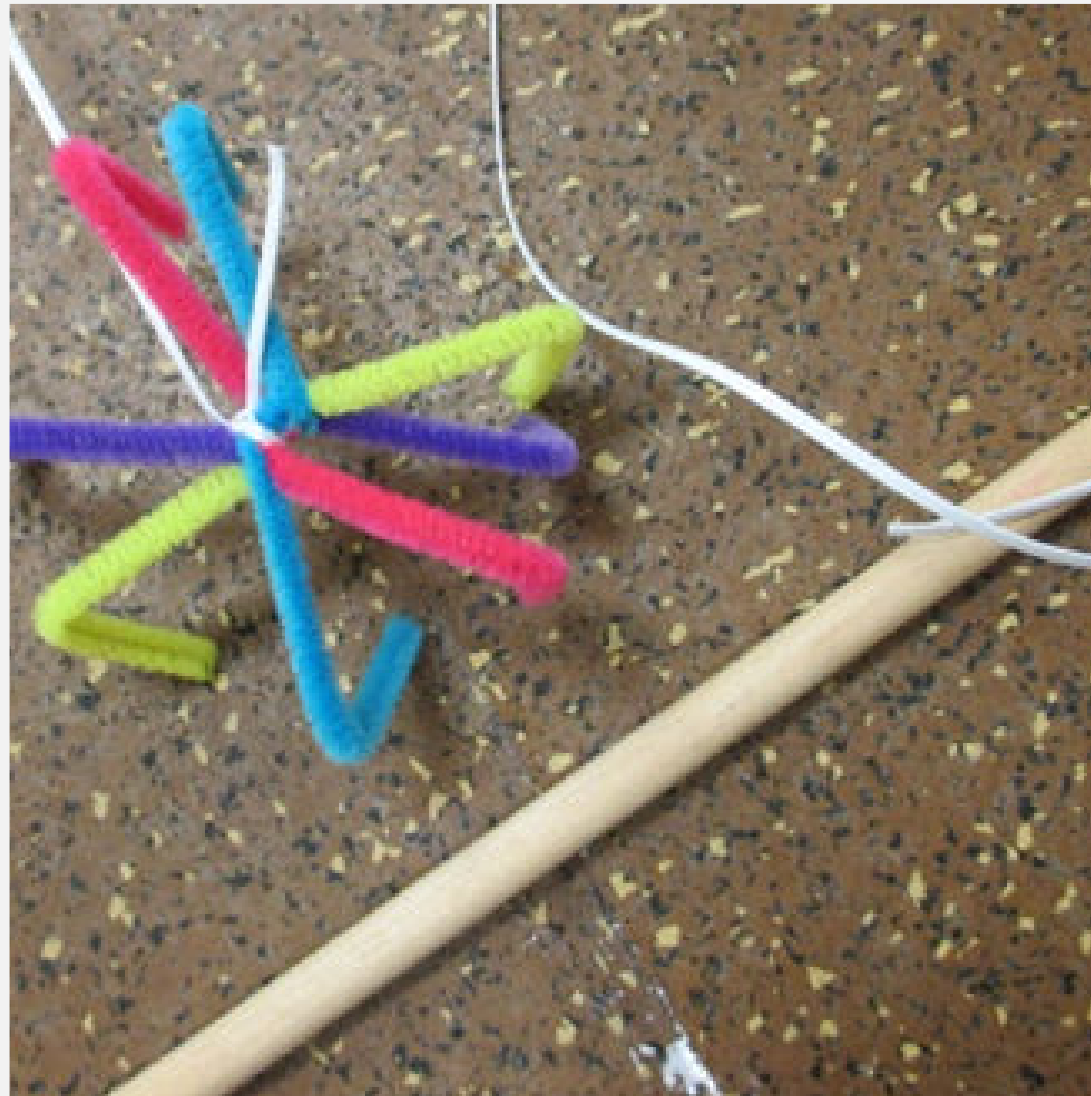
- Able to work with others in a classroom like setting



DOG OCTOPUS TOYS



CAT WAND TOYS



Offsite Vaccine Clinics

Waitlist/Queue Manager

- Managing vaccine client sign up and waitlist
- Gathering client and pet information
- Notifying clients of their appt
- Communicating information to the vet clinic staff
- Instructing clients regarding procedures such as remaining in their vehicle, adhering to isolation



Offsite Vaccine Clinics

Onsite Support

- Supporting HSHV staff
- Running supplies
- Supporting waitlist manager role
- Distributing donations
- Answering questions from clients
- Assisting with set up and tear down of event
- Assisting with cleaning and sterilizing



Animal Meet and Greets



Dog Meet and Greets

- 40+ hours of dog walking time
- Bringing dogs offsite to events
- VIC: Offsite Dog Meet & Greet

Kitten Parties

- **Coming soon!**
- Assist with welcoming clients
- Assist with light set up and tear down of event
- Assist with animal interactions





Coming Soon - Onsite Pet Care Assistance

- Visiting residents on a set schedule
 - Senior communities are the main goal
- Assisting with basic care of animals including:
 - Dog walks
 - Litter scooping
 - Filling/cleaning water bowls, etc.
 - Opening or lifting heavy food bags
 - Light grooming tasks (ex: brushing)
- **Additional Qualifications**
 - Attend a separate training (likely late July/early August)
 - Be willing to work with dogs and cats
 - Pass a criminal background check
 - Sign a confidentiality agreement



Coming Soon - Vet Clinic Animal Transport

- Transporting an animal to and from vet clinic appointments for a client
- May also transport clients at times
- Will need to have some animal handling experience and be comfortable talking with clients

Additional Qualifications:

- Submit copy of Driver's License
- Sign a confidentiality agreement
- Complete and pass a criminal background check
- Possibly attend an additional training



Other Ways to Help

- Share, share, share! Please help us spread the word about these great resources. We appreciate any ways in which you may help us to get connected to the community
- Foster for HSHV: Some of the animals who are cared for in our foster program will be in support of our Friends for Life program
- Admin Support/Day of Service Volunteering: Our general admin support and Day of Service volunteer roles will include helping with items for Friends for Life programs

What's Next?



Before you go...

Please complete a confidentiality agreement and interest survey.



Look for upcoming assignments

We anticipate openings for several assignments in the next few months!



Watch for more information on the Onsite Basic Animal Care Training and Vet Transport Assignments

Anticipated late July / early August

Thank you!!

