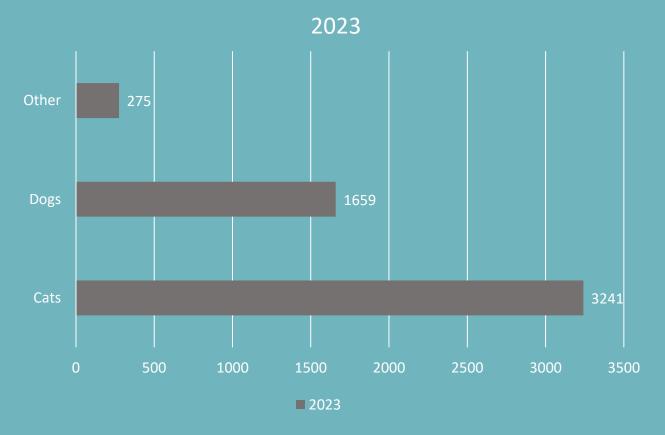
## End of Year Wrap Up 2023



and looking ahead to 2024



# 2023 ANOTHER GREAT YEAR! 5,175 Adoptions!!





## 2023 Volunteer Department Stats

## 2023 Volunteer Overview



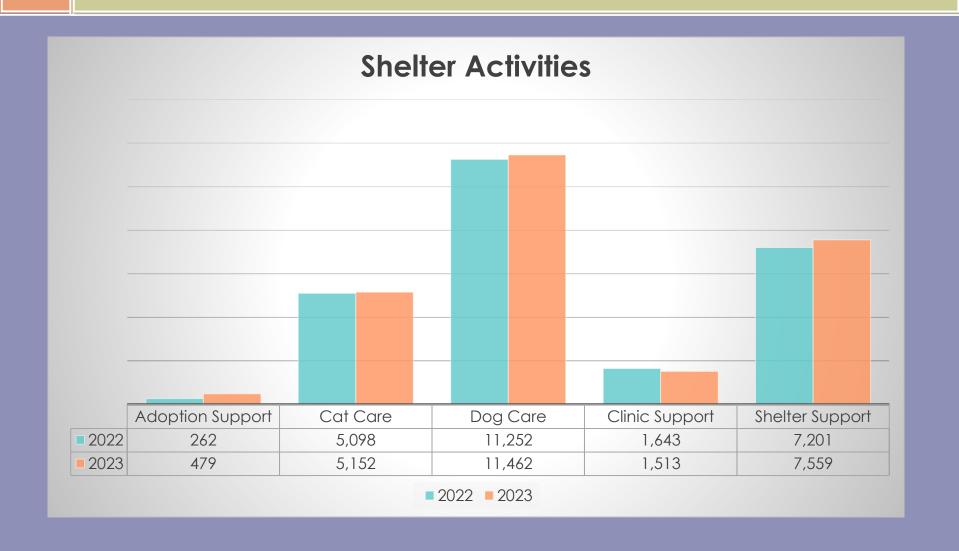
**983** Active Volunteers

**557** Foster Volunteers

310 Tiny Lions Volunteers

**449** Junior Volunteers

## 2023 Volunteer Stats



## 2023 Volunteer Hours

- Current vs. Prior Year
  - 2023- 139,810
  - **2022-** 136,667
  - 2.3% increase from prior year
- What Does this Mean?
  - Equal to 67 full-time employees
  - 2,680 hrs/week = \$42,880 (\$16/hr)
  - Saves shelter ~ 2,229,760 per year!



"Volunteers are not paid-not because they are worthless, but because they are priceless." ~Author Unknown

## Junior Volunteers

- Donated a total of 4,235
   hours to the shelter and Tiny Lions!
  - Work with cats, dogs, & small mammals
  - Help with enrichments
  - Shelter support/cleaning
- Helped with fundraising over \$11,000 for Walk & Wag
- Support our Camp Programs as well as large shelter events such as Muttster Bash in October



## 2023 Save Rate





## Save the Dates

#### Volunteer Appreciation Week

• April 14<sup>th</sup>-20<sup>th</sup>. Fun events like yoga, bingo, & raffle prizes.

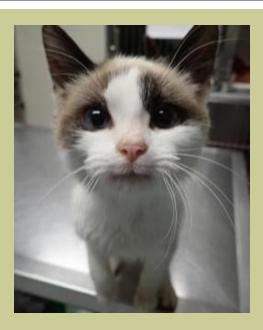
#### Walk & Wag

- Saturday, May 18<sup>th</sup> at Rolling Hills Park
- Join a fundraising team (registration opens
   Feb 27<sup>th</sup>. See Jaime for more info!
- Help day of the event

## Intake and Love Train







### **HSHV Intake: 2023 by the Numbers**

Total Dog Intakes - 2,282

Total Cat Intakes - 3,605

Total "Other" Intakes - 321

**Transfers-**

Dogs- 750

Cats- 284

**Return to Owners:** 

Dogs- 443 (46%)

Cats- 112 (16.1%)



## We couldn't do it without YOU!!

Love Train
1,462 volunteer
hours!



Crate Cleaners
442 volunteer hours!

THANK YOU!!!

#### **Veterinary Clinic**

## 2023 IN REVIEW



#### **Clinic Leadership Team**



Clinic Manager Sam Jeffries



Client Services Supervisor Sam Bradley



Outpatient Supervisor Mykela Hawkins



Surgery Supervisor Elizabeth Schmitt

#### What the Clinic did in 2023

Our Veterinary Clinic provides critical support to the animals within our shelter, as well as those in our community. How do we do it?

- Our surgery team spays and neuters every shelter animal so they can be adopted
- We provide Outpatient services that generate revenue to keep giving back to our shelter animals
- Over \$34k in serviced for adopted animals

## Outpatient Services that Generate Revenue for the Shelter



#### IN 2023:

#### **Wellness Exams**

Over 3,100!

#### Sick Exams

Over 1,400!

#### Surgeries

- Over 3,500!
- TNR Over 700!

## Outpatient Services that helped the community in 2023

- Low-Cost Vaccination Clinics
  - 1,244 animals served
  - 2,873 vaccines given
- No-Cost Vaccination Clinics
  - Over 150 animals served
- Payment Plans
  - 24 families on active plans totaling ~\$11k
- Hardship Fund Discounted over\$7k to keep animals in homes



### How Our Volunteers Help Us Succeed



#### Surgery Support

- Wrapping surgical packs for the <u>thousands</u> of procedures we do every year!!
- Helping with laundry
- Cleaning cages
- TNR & Off-site clinic event support
- Appointment Reminder Calls (Sadly, being sunsetted in 2024)
  - Our top two reminder call volunteers did more than 1,500 hours between the two of them over the course of their time with us.

#### THANK YOU!!!

We couldn't do what we do without our volunteers and their dedication!!

1,513 Hours volunteered in 2023!

# ANIMAL CARE AND BEHAVIOR

- Allison Long Presenting
   Current Behavior and Enrichment Tech
   Previously BOH Supervisor
- Allie Spencer Animal Care and Behavior Manager
- Lexi Wilamowski FOH Supervisor
- Jessica Filthaut BOH Supervisor



#### **Animal Care**

JV Shelter Cleaning	564 hrs
BOH Shelter Cleaning	950
hrs	
Cat Feeding/Kitchen Cleaning	855 hrs
General Shelter Cleaning	884 hrs
Donation Bin Sorting	325
hrs	
Playground and Poop Bucket Cleanup	133 hrs
Crate Cleaning	442
hrs	
Off-Site Laundry	45 hrs

Total hours helping keep our shelter, cages, condos and kennels clean: **4,198 hrs!** 



#### **Behavior**



JV Cat Comforting/Enrichment: 1672 hrs Cat Comforting/Enrichment: 5152 hrs

JV Dog Walking/Enrichment: 1468 hrs Dog Walking/Enrichment: 11019 hrs

Total hours of help comforting/walking/training our shelter animals: 19,311!



#### **Behavior Department**



Allison, Vikki, Jess, Jae, Allie

Our small but mighty Behavior Team thanks you!!!!

## Volunteer Impact Example

- We've estimated that it would take 40 hours for one person to walk every dog in our building
- Any given day, the most Animal Care Techs we have caring for the dogs is 5 people for a 9 hour shift
- Without volunteer assistance, it would be physically impossible for us to provide the level of care that we are so proud to provide.



#### Volunteers Making a Difference







Roxi: Has been in our care for just over 1 year. While she has some medical and behavioral struggles, with the help of our amazing volunteers, her behavior has improved and her quality of life during a prolonged shelter stay has been maintained

<u>Titi:</u> Awaiting the results of her case since July 2021. Titi's resilience is remarkable, but she certainly would not have been as successful without the amazing volunteers that help us give her the extra love that she deserves.

#### Volunteers Making a Difference







<u>Sammi:</u> Was adopted and returned several times and was in our care for about a year in total. She was so very shy when she first arrived but, despite multiple changes in environment, with volunteer help, she became quite the love bug

Quincy: A special guy with some handling sensitivities and reactivity to people and other cats. He could be a bit unpredictable but with the help of our experienced volunteers, he went home to an equally special adopter

#### 2023/2024 CHANGES

- Combined FOH and BOH Animal Care Teams for team cohesion and standardized care for the animals
- Swapping the Behavior Office with the Temp Test room and adding a Head Start computer station
- Updating Head Start and Blue Dot training videos and in person trainings

## **Humane Education**











## With Volunteer Help the Humane Ed team was Able to Reach...

#### ...Over 8,000 people!

- o 405 campers
- o 324 scouts
- 1,082 party participants

And many more!



### Humane Ed Volunteers



Humane Ed volunteers put in 516 hours in 2023. That's amazing!

# Volunteers continued to help with:

New volunteer helpers in 2023:

Camp Paws Pets and PJs

Rescue Reading Birthday Parties

Little Paws Story Time



Certified
Offsite Dog
Volunteers

Volunteer Photographers

### Want to Join in the Fun?



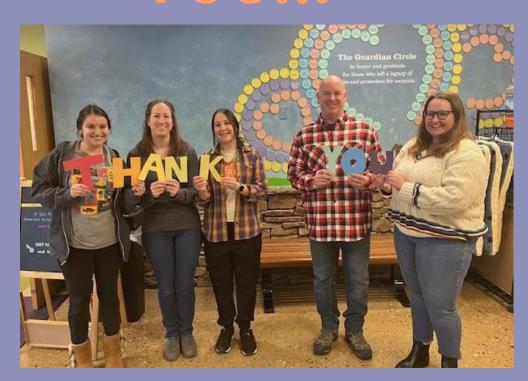
Next Humane Ed Volunteer Training:

Thursday, February 29<sup>th</sup>

5:30-7 p.m.

# The Humane Education Team Says...

## Thank You!!!



## And the Kids Thank You Too!



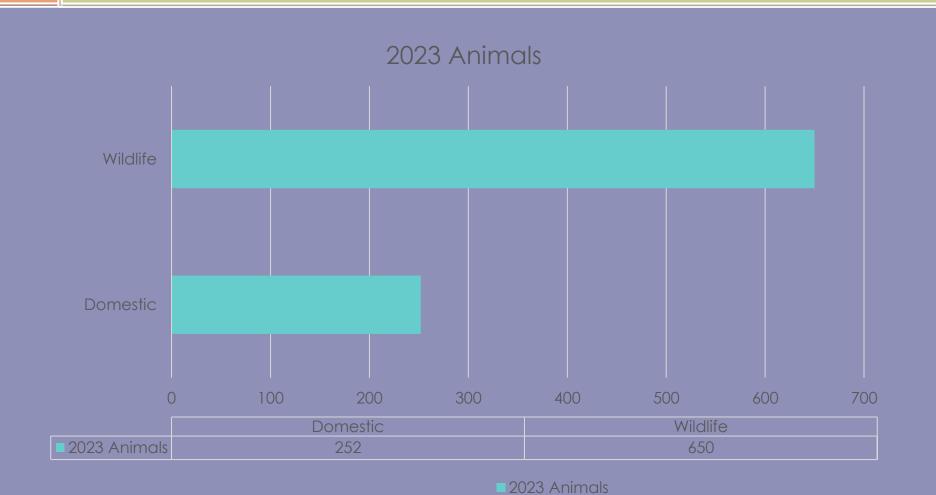




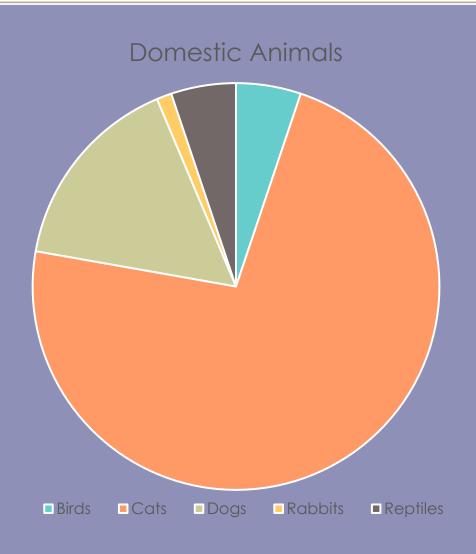
## CRUELTY & RESCUE



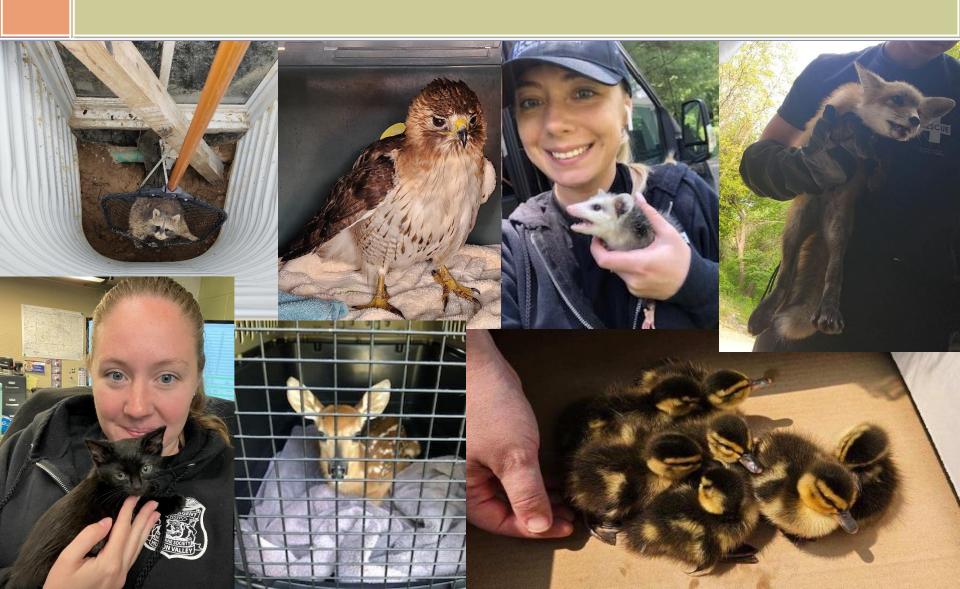
## 2023 Animals Brought In



# 2023-Domestic Animals

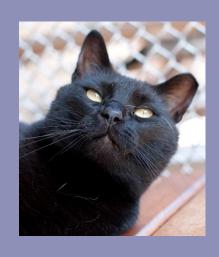


# 2023 in Pictures



### **HSHV Volunteer Appreciation**

## COMMUNITY CATS & BOUNTIFUL BOWLS





Cameron Greig camerong@hshv.org



## CAT SHELTERS

















## Trap Covers







### **Kittens**







### **Colony Feeding**





## Bountiful Bowls Program

-Distribution Sunday from noon-3pm





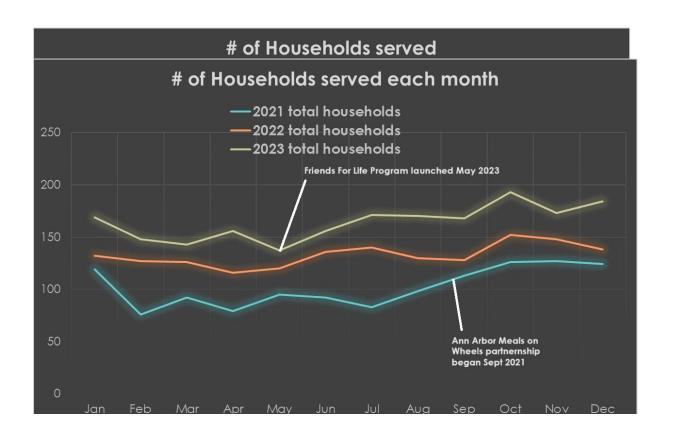
## Sorting pet food & distribution







## Program growth









# CORE TEAM

Vice President of Volunteers and Humane Education

Alicia Curley
Friends for Life
Coordinator







Providing resources to protect, improve, and extend relationships with animal companions.



**Veterinary Assistance** 



**Behavior Help** 



**Essential Supplies and Support** 



**Animal Visits and Adoption** 



Short-Term Emergency Housing

This program was made possible by The Buhr Family and is in memory of Ann Buhr and Kathy Buhr





150+ total dogs & cats vaccinated and/or microchipped in 2023

700lbs+ of dog and cat food distributed to the community

Looking Ahead: Two clinics in 2024 (May and September)



## FEEDBACK & APPRECIATION

"The humane society put on a vaccine clinic at hickory way this week. I had the best experience. The staff was kind and caring. It was well organized and ran smoothly. Thank you for doing this clinic and treating my babies well."

"At this event not one time was I looked down to. I am very grateful for this help at this time for our Bella. Very well organized and ran. Thank you again"

"I loved the whole experience! The staff was very friendly, you cantell they love what they do. I really appreciate this clinic that was put on for our fur babies.

Great job and thank you so much."

## IN-HOME PET SUPPORT

### Piloted support services:

- Supplemental Dog and Cat Food
- Dog Walking
- Cat Care Kits

### Coming Soon:

- Cat Care (litter scooping)
- Emergency Dog Walking
- Volunteer Sign-Up + Orientation





# COMMUNITY PROGRAMS

#### Seniors and Pets

- Benefits and realities of pet ownership for seniors
- HSHV resources

#### **Creature Crafts**

- DIY cat and dog toys
- Learn about cat and dog play behavior
- Multi-generational activity

#### **Treasured Tails**

- Includes visit with a certified therapy dog
- Offer seniors an opportunity to socialize and share

memories



Coming Soon: HSHV bingo and more!

## THANK YOU!





#### 35 Volunteers

- Bagging Pet Food
- Food Delivery
- Information Booths
- Community Programs
- Vaccine Clinics & Prep
- Pet Care

### 177 Volunteer Hours

- Dog Meet & Greets
- Spreading the Word
- Enthusiasm & Compassion

## WE NEED YOU!

#### Friends for Life BINGO

- 1 Assistant
- 15 game players
- · March 1st, 1-2pm

#### Friends for Life Volunteer Orientation

- In-Home Pet Support
- 15 Spots for new volunteers
- March 7th, 2-3:30pm



Sign-up in VIC!





# Animal Defenders





# Advocacy @ HSHV



**Action Alerts** 

Action alerts are sent out on issues at the local, state and federal level.



Direct Work on Issues

HSHV attends hearings, joins coalitions and submits written testimony.



Education

HSHV offers workshops and events, develops materials and articles on advocacy issues.



## In 2023

- Worked with Michigan Pet Alliance
  - coordinate advocacy efforts
  - provide trainings and education to other shelters and rescue groups
- Worked with the City of Ann Arbor to pass a ban on pet stores
- Grew our Animal Ambassadors volunteer group
- Held 6 Lunch and Learn virtual workshops related to animal welfare issues
- Promoted humane wildlife/human conflict resolution
- Provided testimony on several bills
- Welcomed many legislators to HSHV for tours and educational presentations
- Sent out action alerts and emails on current bills

# Current Legislative Priorities

- Queenie's Law HB 4849
- Declaw Bill
- Pet Store Ban
- Cross Reporting Bill
- Goldies Law and Puppy Mill Protection Act
- Clean Fuel Standards
- 2024 Recent Coalition Letters
  - Kangaroo Protection Act
  - SWIMS



## Get Involved



### Be an Animal Defender. First Name\* Last Name\* Become and Animal **Phone Number** Ambassador Cell phone • Join Animal Defenders Visit hshv.org/advocacy I consent to receive SMS on this Attend an upcoming number. advocacy workshop Email Address\*

State





# FOSTER VOLUNTEERING



## Why Foster?

- Fostering provides a safe home for animals who need to heal, grow, or need extra TLC
- Fostering creates more space in the shelter for other animals in need.
- Your life becomes a lot more interesting (and adorable)
- Fostering introduces animals to new pools of perspective adopters
- Fostering animals saves lives!



## Which Animals Need Foster?

#### Animals with medical needs

- Waiting for surgery/surgery recovery
- Too young/ nursing mothers
- Injuries
- Disease/illness

#### Animals with behavioral needs

- Socialization
- Training
- Shelter break
- Separation anxiety

#### Case Animals

Animals who are part of an ongoing court case

#### Safe Harbor Animals

Animals who are here because their owner is going through a crisis



## Who Went to Foster

### We have sent 365 dogs to foster since Jan 2023



Buster G – Adopted from foster Dec 2023



Elizabeth – Adopted from foster Nov 2023



Kovu – Adopted from foster Dec 2023

## Who Went to Foster

### We have sent 213 cats to foster since Jan 2023



Poppy – Still in foster!



Hostess – Still in foster!



Merida – has an adoption pending ☺

# Who Went to Foster

We have sent 1,266 kittens to foster since Jan 2023



## Available Foster Animals

Along with sending foster request emails we also post them on our website!









ADOPT -

GIVE

- GE

ELP - LEARN & ENJO

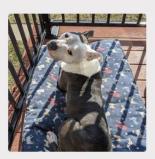
### **AVAILABLE FOSTER ANIMALS**

The animals below are currently in need of fostering.

 $Please\ click\ each\ image\ for\ more\ detail\ on\ the\ animal\ and\ how\ to\ start\ fostering\ them.\ Current\ fosters\ can\ start\ fostering\ today!$ 

If you would like to become a foster please register for our in person Foster Volunteer Orientation.

Thank you for your interest in fostering for HSHV! We appreciate your support.



Corn Needs a Temporary Foster

help? N

Age: 1yr 10mo Sex: Male Breed: Pit Mix Weight: 56 Pounds Corn is looking for a temporary foster placement while his current fosters are ...



Kiki Is Looking For A Foster

Age: 4 Sex: Male Breed: Domestic Shorthair Weight: 12 Pounds Meet Kiki! He has Ringworm! If you are not familiar, Ringworm is a ...



Paulie Needs a Foster

Age: 2 Sex: Male Breed: Pit Mix Weight: 77 Pounds Paulie is looking for a foster home while he waits for

hshv.org/available-foster-animals/

## THANK YOU FOR FOSTERING!





# TINY LIONS











**Laurie** Café Manager **Sophia** Café Supervisor **Brittany** Animal Care Tech **Nieka** Animal Care Tech **Layla** Animal Care Tech

Humane Society of Huron Valley | www.hshv.org

## ALL NEW TINY LIONS STAFF



## 2023 Adoptions & Visitors



### 564 Total Adoptions

108 Adult Cats 456 Kittens (Under 5 Months)





18,335 café visitors

### 2023 Volunteer Stats

- 4,403 Volunteer Hours
  - · 1588 Café Care
  - 2044 Receptionist
  - 665 Customer Care Assistant



- 310 Volunteers (some who also work at main shelter)
  - 202 adults
  - 108 JV's

## How Volunteers Help



- Café Cat Care
- Café Receptionists
- Customer Care
- Deep Cleaning Help
  - Event Help
  - Photography
- Administrative Tasks
- Miscellaneous tasks

We could not run the café without the very generous supvolunteers!

## 2023 Happenings

Remodel of Café in April: New Paint, Flooring, and Furniture Started Daily Cat Count on Website Including Number in Café and Number Being Adopted







Café Area: Bar and Snack Upgrade: Item cost: \$1/each; 50¢ for volunteers during their shifts!

## Looking Forward: Planned for 2024

Return of Trivia Adult Trivia Nights + New Family Trivia!

Updated Retail Section

Coloring with Cats

More Events!

New Family-Friendly books, games, puzzles







## More 2023 Alums!



## Thank You Volunteers!



