

Welcome!

New Volunteer Orientation



Schedule & Agenda

- **Welcome & Presentation**

- Meet the Staff
- An Overview of HSHV & Tiny Lions
- Volunteering at HSHV

- **Tour of the Café**

- Interacting with cats at Tiny Lions
- Get your picture taken

- **VIC**

- Using VIC & Scheduling
- Your first day volunteering
- What's Next!

- **Questions?**



Meet the Staff



Carmen Grove

Tiny Lions Cafe Manage



Tara Simon

Tiny Lions Cat Coordinator

Meet the Volunteer Department



Karen Patterson, Vice President of Humane Education and Volunteers
Tawn Hinze, Volunteer Manager
Jaime Campbell, Volunteer Coordinator

An Overview of HSHV



Our Mission

To encourage loving, responsible care of all animals in our community, to prevent suffering, and to save as many lives as possible.



A Little History...

- Founded in 1896
- New shelter completed in 2009
- 501(c)(3) charitable organization
 - A private, independent nonprofit agency



HSHV is an Open Admission Shelter

What Does This Mean?

We accept animals even when shelter is full.

We accept animals who are sick or injured.

We fit the definition of “no kill” set by Maddie’s Fund.

We rarely use this term due to confusion.

Euthanasia does happen as a humane course of action.

No “time limit” for adoptions.

Our Save Rate



- HSHV Named Best Animal Shelter for the highest animal “save rate.”
~Michigan
Petfund Alliance

97.5%

Welcome to Tiny Lions



A Little History...

- Opened in May of 2016
- Named after Cecil the Lion
- Do you know where the first known cat café in the world was?

Cat Flower Garden" (貓花園), opened in Taipei, Taiwan, in 1998



A Brief Overview



Cats are chosen by TLC Staff. Come from main shelter. Kitten coming up through Kitten Love Train (typically winter months)



We offer fun programming each month!



There is an admission fee. Open to all groups and ages

Interacting with Tiny Lions Cats



Working with Cats



Don't fall for my
belly rub
invitation



Avoid picking me up

Hands are not cat toys



Shhh...let sleeping
cats sleep and hiding
cats hide.



No flash
photography

If a Cat Gets Loose

- Remain Calm
- Call for staff assistance immediately
- Avoid chasing the cat
- Watch to see where/he she goes
- Keep the area safe (alert cars, etc.)



Volunteering at Tiny Lions



2025 Volunteer Statistics

Total number of Tiny Lions Volunteers: **251**
Total number of volunteer hours: **2,781**



Hours donated by volunteers is equal to an extra full-time paid staff!!

2025 Cafe Stats

- **668** adoptions in 2025
- **15,501** visitors to the café through programming, events, and café visits



Tail System for Volunteering



Perks for Volunteering

(Just in case hanging around adorable cats and great people isn't enough)

Tail 2-10 Hours

- Personalized Name Tag
- 5 hour punch card
- 10% off Retail Sales, HSHV Vet Clinic, HE Programs & TLC entrance fees
- Adoption discounts

Tail 3- 100 Hours

- Sticker for your Name Tag
- Two, 5 hour punch cards to use
- 10% off Retail Sales, HSHV Vet Clinic, HE Programs & TLC entrance fees
- Adoption discounts
- "Thank You" Vinyl Sticker

Things to Know

What to Wear

- Volunteer shirt (optional)
- Name tag
- Close toed shoes

Cell Phones

- Should not be out
- Sign out if you need to make a call

Other Policies

- Smoke-free facility
- Weapons/Alcohol-free facility
- Park closest to furniture store when possible



Volunteering around Animals

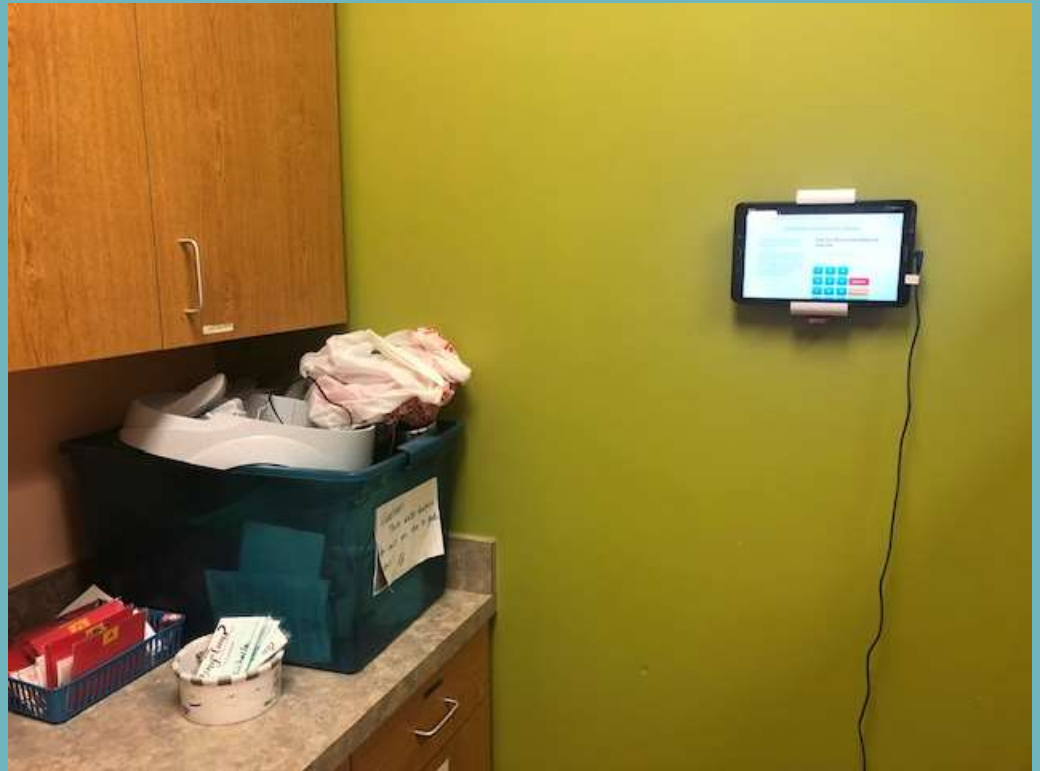
- Exposure to Germs/Diseases.
 - Zoonotic-animal to human (i.e. Ringworm).
 - Other diseases animal-animal (i.e. URI's).
- Humans are the largest carriers of germs.
 - Always sanitize hands.
- After Volunteering, we recommend...
 - Clothing-
 - wash in hot water/color-safe bleach. Dry in the dryer on highest setting.
 - Shoes-
 - wipe down and/or have a separate pair just for volunteering.

Overview of the Cafe!



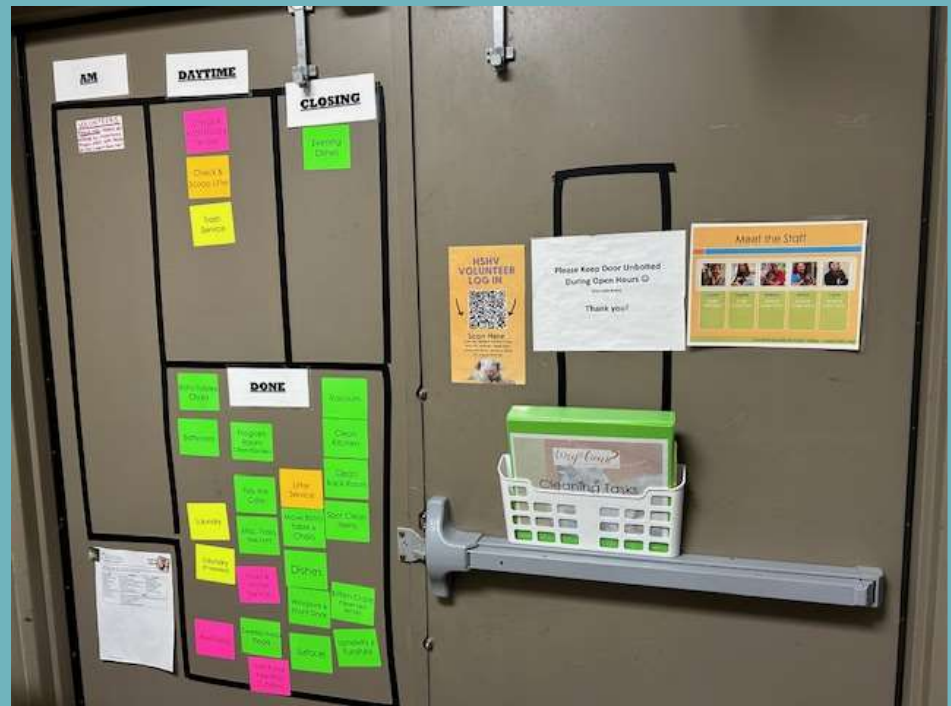
Kitchen

- Main Location for VIC sign-in
 - Use phone number (minus area code)
- Nametags are on the counter
 - Permanent nametags at Tail 2 (10 hours)



Back Room

- Where you will find shelter cleaning assignments
- Laundry goes here
- Where feeding and cleaning supplies are located

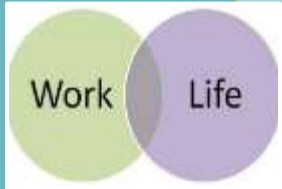


Program Room

- Can be rented for parties/events
- HE programming takes place here (look for the doors to be closed...do not just “enter”)
- Storage cubbies for events like yoga



Our Volunteer Culture



Balance

Don't over schedule yourself



Communication

Let us know how we can help



Respect

Follow Policy and Procedures



Have fun

Find what you enjoy doing

HSHV on Social Media



HSHV.animals **and** Tiny Lions Catfe



humanesocietyofhuronvalley **and**
tinylionscatcafe



Humane Society of Huron Valley **and**
Tiny Lions Lounge and Adoption Center



[tiktok.com/@humanesocietyhuronvalley](https://www.tiktok.com/@humanesocietyhuronvalley)

Volunteer Facebook Group

- Closed group
- A place for updates, stories, pictures, or volunteers needed requests.
- No posts about death, euthanasia, or killing/injury to animals.
- Posts should not include solicitations of goods/money.
- Questions? Ask us!



Facebook Posts

- Posts are removed that do not fit the social media policies
- Notification sent
- 2 or more posts removed = removal from FB group



Getting Started – Signing Up



Need to Cancel?

More than 36 Hours to your assignment



Log into VIC



Click the “remove me” button

Less than 36 Hours to your assignment



You will no longer see the “remove me” button in VIC



Email TinyLions@hshv.org to let us know you aren't coming in

No notification? You will be marked “absent”. 3 or more absences could result in dismissal from the volunteer program.

Staying Active as a Volunteer



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graph TD; A[90 days with no activity on your volunteer account] --> B[We will email you, you will have 3 weeks to log hours]; B --> C[Your account becomes inactive if you don't come in]; C --> D[Contact us if you will be gone for an extended period!];
```

90 days with no activity on your volunteer account

We will email you, you will have 3 weeks to log hours

Your account becomes inactive if you don't come in

Contact us if you will be gone for an extended period!

Welcome to Volunteering!



You will receive a “Welcome to Volunteering” email after orientation. Once you receive this email your account will be “active” in VIC.