

In order to use the discount, the volunteer must have an active status. Active status is defined as a Paw 2 or higher volunteer, and is active in the VIC (Volgistics) database. Operations areas can check VIC (through coordinator access) for volunteer status, or if in doubt ask the Volunteer Department to confirm status.

All volunteer discounts must be recorded on the PetPoint receipt using the discount reason "Volunteer" and with the appropriate percent discounted.

All Purchased Items, Merchandise and Services: Active volunteers are eligible to receive a 10% discount on all purchased items and services. This includes euthanasia and cremation services as well as paw prints. Staff will use their discretion and check the individual volunteer active status in VIC only as needed.

Adoption Discounts: Active volunteers are eligible to receive the below discount on adoptions (Standard HSHV adoption policies apply. HSHV reserves the right to deny any adoption or adoption discount). Adoption discounts must have volunteer active status confirmed, either in VIC by staff or by Volunteer Dept.

Animal	Volunteer Group	Fee Discount
Adult Cat	All Active Volunteers	Free
Fostered Legacy Adult	Foster*	50%
Fostered Adult Dog, Adult Cat, or other species	Foster*	Free
Fostered Kitten or Puppy	Foster*	50%
All other adoptions not specifically noted	All Active Volunteers	10%

* Foster volunteer adopting his/her own foster animal.