



# Continuing Ed Session 3

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Answering Your Top Questions





# Some “Mews” to Share

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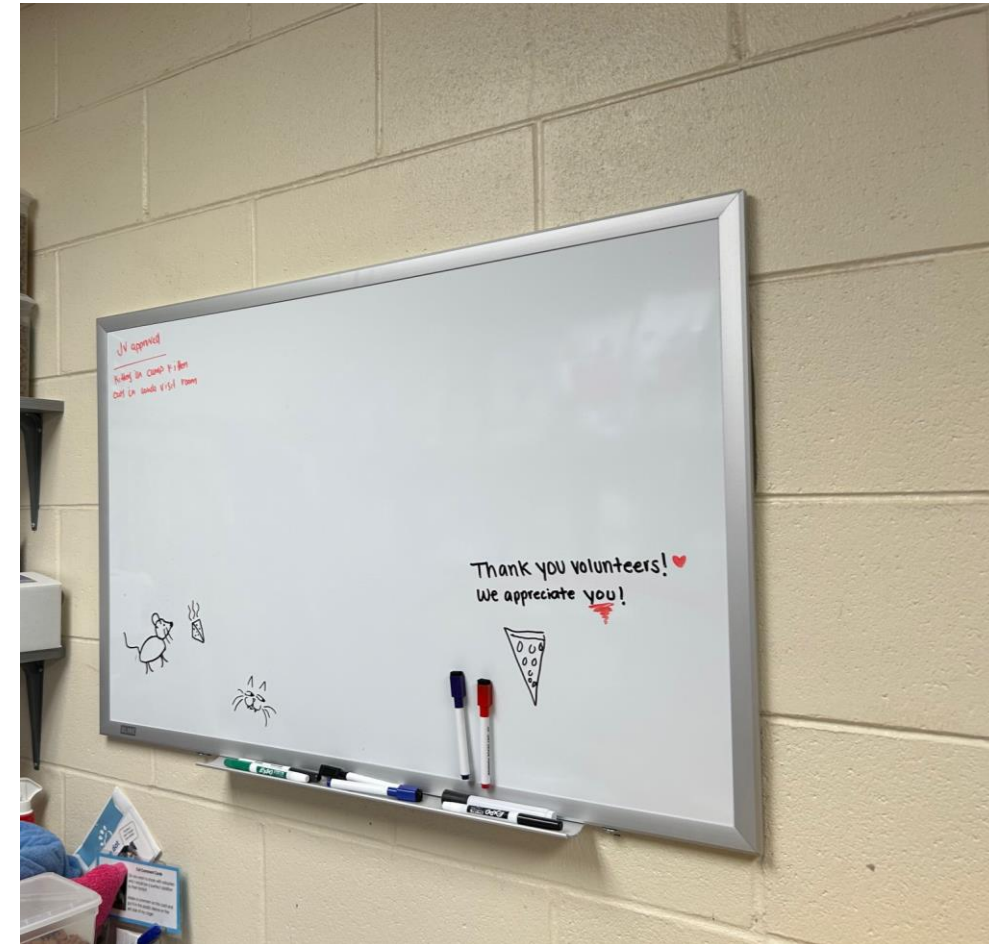
# Cat Behavior and Enrichment Tech Joins Our Team!

- **Erin!!**
  - Coming to behavior from intake
  - Amazing cat handling, intervention and treatment skills!!
- **Cats will have behavior coverage 7 days a week now!**



# New White Communication Board

- Behavior tips- will not replace information provided at the front of the binders
- JV Approved Cats-centralized location to help JV's by listing out approved cats/kittens they can visit with





# How Do You Decide Who is a Blue Dot Cat?

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# What makes a cat a Blue Dot?

- **“Assessment”**
- **Medical handling**
- **Cats moving to FOH**
- **Observed behavior**
- **Reported behavior**
- **Historical behavior**
- **Noted changes throughout stay**



# Things to think about:

- **Visits with multiple people**

- Customers
- Comforters
- Staff
- JV's
- Tours coming through
- Medical staff

- **Might not be obvious to you**

- Lots going on outside of comforting shifts!

- **Fewer visits, less stimulus**



# Tell Us More About “Staff Only” Cats

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# Just Chillin'

- **When are these used?**
- **Staff Only**
  - Typically behavior or shelter med driven
  - Really have the same review and assessment as Blue Dot!
  - Timing of review
- **Volunteer Ok**
  - Can be Vol. ok before emancipation date
  - Can be Blue Dot and Vol. ok, but not ready for customer visits
    - Medical or behavioral reasons



## Just Chillin'

for information see a staff member

**Staff Only** -or-  **Volunteers OK**

Placed by \_\_\_\_\_  
(staff first name)

Review Date or Time \_\_\_\_\_



# How are Cat Transfers Decided/Managed?

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# Cat Transfers

- **Generally, to keep TLC "stocked" during slow months**
- **Volunteer transport**
  - ASPCA from the South
- **Mostly adult cats**
- **Help out local shelters**
  - FeLV, FIV, fearful, LOS
- **2026= 257 cats transferred in**
  - Almost 100 more than last year!
  - Just for fun... it's also over 100 more than we took in for puppy Love Train



# Signing up for Shifts

When Both a Level 1 &  
Blue Dot Comforter



# Scheduling in VIC

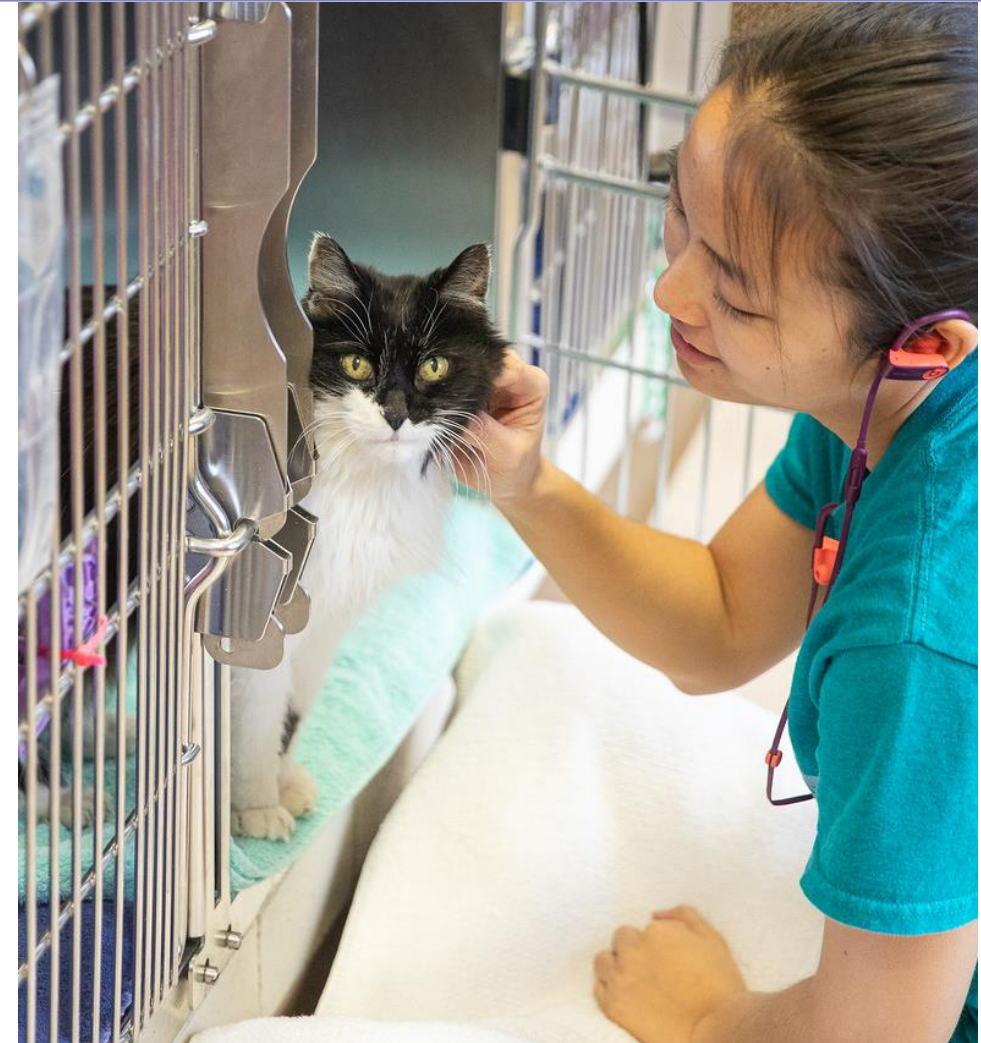
- **Non Blue Dot Shifts**

- “Choose your own time”
- Shifts start at 11am-close
  - 3<sup>rd</sup> Wednesday of the month-deep clean, 3pm or later

- **Blue Dot Shifts**

- Scheduled 2-hour shifts in VIC (11-1pm; 3-5pm)
- “Less is more” in terms of visits

- **When signing up for a Blue Dot Shift, that is the main focus of your shift.**



What are the  
Comforting  
Milestones/Volunteer  
Benefits?



# Cat Comforter Milestones

- **Level 1 Cat Comforting**
  - Paw 2 (10 hours) or higher volunteering
- **Blue Dot Cat Comforting**
  - At least 40 hours of cat comforting (this is cat comforting time only, not total volunteer time)
  - Vol dept runs monthly report-email sent, you can take blue dot training (online), complete activities/ “quiz”
  - Can also sign up for dog walking training
  - Receive a vinyl “Cat Comforter Sticker”



# Volunteer Benefits

- Paw 2 and higher
- Discounts
  - Paws to Shop Retail
  - Clinic
  - Adoptions
- Volunteer Benefits Document in the Resource Library

**Adoption Discounts:** Active volunteers are eligible to receive the below discount on adoptions (Standard HSHV adoption policies apply. HSHV reserves the right to deny any adoption or adoption discount). Adoption discounts must have volunteer active status confirmed, either in VIC by staff or by Volunteer Dept.

Animal	Volunteer Group	Fee Discount
Adult Cat	All Active Volunteers	Free
Fostered Legacy Adult	Foster*	50%
Fostered Adult Dog, Adult Cat, or other species	Foster*	Free
Fostered Kitten or Puppy	Foster*	50%
All other adoptions not specifically noted	All Active Volunteers	10%

\* Foster volunteer adopting his/her own foster animal.



Questions from Most Recent  
Survey Request...