



# Volunteering at Tiny Lions

Welcome to the adult volunteering program at Tiny Lions for those ages 18 and older. We have several volunteer opportunities available and a variety of ways you can make a difference in the lives of cats. Our volunteer program is based on a three tail system that recognizes and celebrates important milestones in your volunteering.

## **Tail 1: Welcome to Volunteering & Tiny Lions. Let's Get to Know Each Other.**

All volunteers start at the Tail 1 level and remain at this level for 10 hours. The Tail 1 level gives volunteers time to become familiar with the café, volunteers, and staff.

### **Some examples include:**

- Cat Café Care
- Administrative Support
- Paws to Shop West Retail Support

## **Tail 2: Taking on New Roles at the Café.**

After completing the first 10 hours of service, volunteers can be trained in more specialized roles at the café. These advanced roles involve more direct interaction with customers and guests at the café.

### **Some examples include:**

- Customer Care Assistant
- AM Cat Care Assistant
- Special Event Hosts
- Kitty Paw-ty Hosts
- Greeter for Special Events

## **Perks for Reaching Tail 2**

- Personalized Name Tag
- One, 5 hour punch card for you and friends or family (please email [tinylions@hshv.org](mailto:tinylions@hshv.org)) to reserve your card.
- 10% off Retail Sales, HSHV Vet Clinic, HE Programs, and Tiny Lions entrance fees
- Discounted Adoptions-please see adoptions team for more details



**Tail ??? : 100 Hours.** Recognition of Volunteers who have contributed at least 100 hours to the café.

### **Perks for Reaching Tail ???**

- Sticker for your Name Tag
- Two, 5 hour punch cards (please email [tlinylions@hshv.org](mailto:tlinylions@hshv.org) ) to reserve your cards
- 10% off Retail Sales, HSHV Vet Clinic, HE Programming, and Tiny Lions entrance fees
- Discounted Adoptions-please see adoptions team for more details

**Tail ???? : 250 Hours.** Recognition of Volunteers who have contributed at least 250+ hours to the café.

### **Perks for Reaching Tail ???? ?**

- A New Name Tag
- A Special Vinyl Sticker & Certificate of Appreciation
- 10% off Retail Sales, HSHV Vet Clinic, HE Programming, and Tiny Lions entrance fees
- Discounted Adoptions-please see adoptions team for more details

The volunteer department will run weekly and monthly reports to determine a volunteer's eligibility for advancement to the next Tail level.

The success of our volunteer program especially in advanced cafe roles, relies on consistent volunteering. Volunteers are asked to commit to at least 6-8 hours a month. For volunteers that also come to the main shelter, this 6-8 hour total includes your time at HSHV. Any volunteer at any Tail level that goes 90 days without any activity will show on the inactive list.

We hope you enjoy your time volunteering with us and we look forward to working with you.